هيئة أبوظبي الرقمية
ABU DHABI DIGITAL AUTHORITY



2026

Service Guide for TAMM portal

Issue an Engineer Licence Card Service User Manual

DEPARTMENT OF MUNICIPALITIES AND TRANSPORT

Sep 2026

Open

Introduction

As part of Abu Dhabi government initiative to move all government services under a single portal for government services (TAMM), all Engineering Professionals Licensing System (EPLS) services have been moved to TAMM Portal.

https://www.tamm.abudhabi/

The goal of this document is to help the users with accessing and navigating EPLS services on TAMM Portal.

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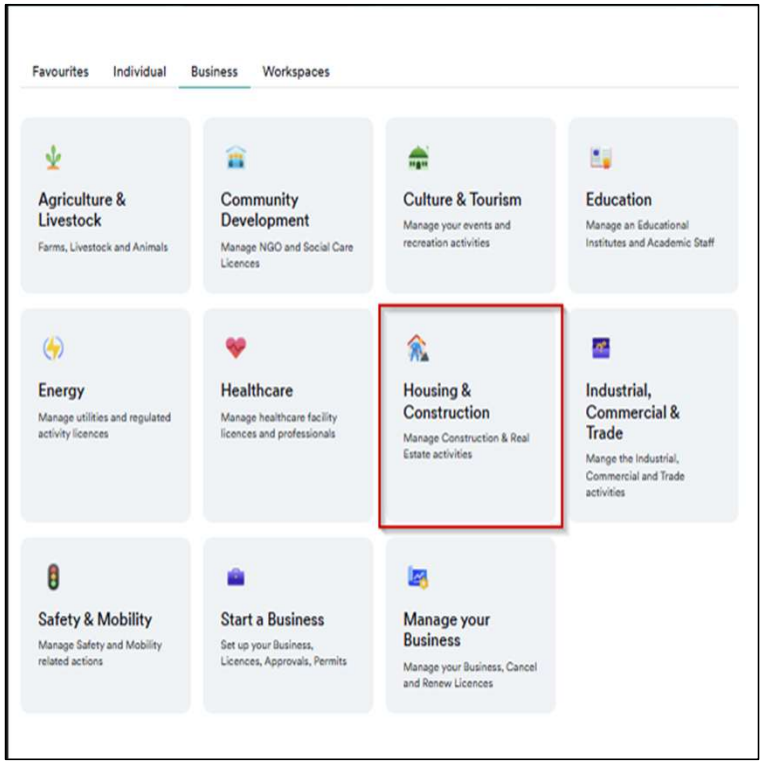
EPLS Services List on TAMM Portal.

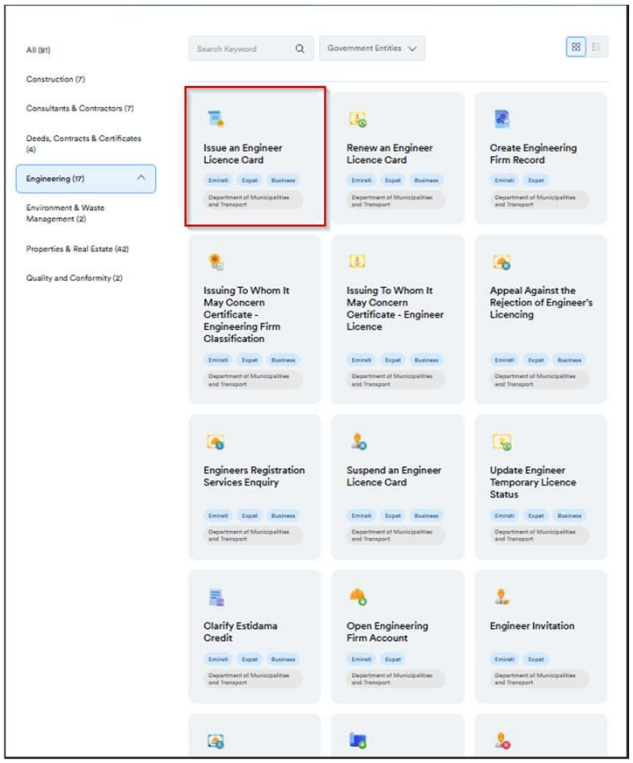
EPLS Services: Applications are being created from the services list on TAMM Portal	
1-	Issue an Engineer Licence Card
2-	Amend an Engineer Licence Card
3-	Renew an Engineer Licence. Card
4-	Suspend an Engineer Licence. Crad
5-	Update Engineer Temporary Licence Status
6-	Issuing To Whom It May Concern Certificate - Engineer Licence

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Access EPLS Services on TAMM

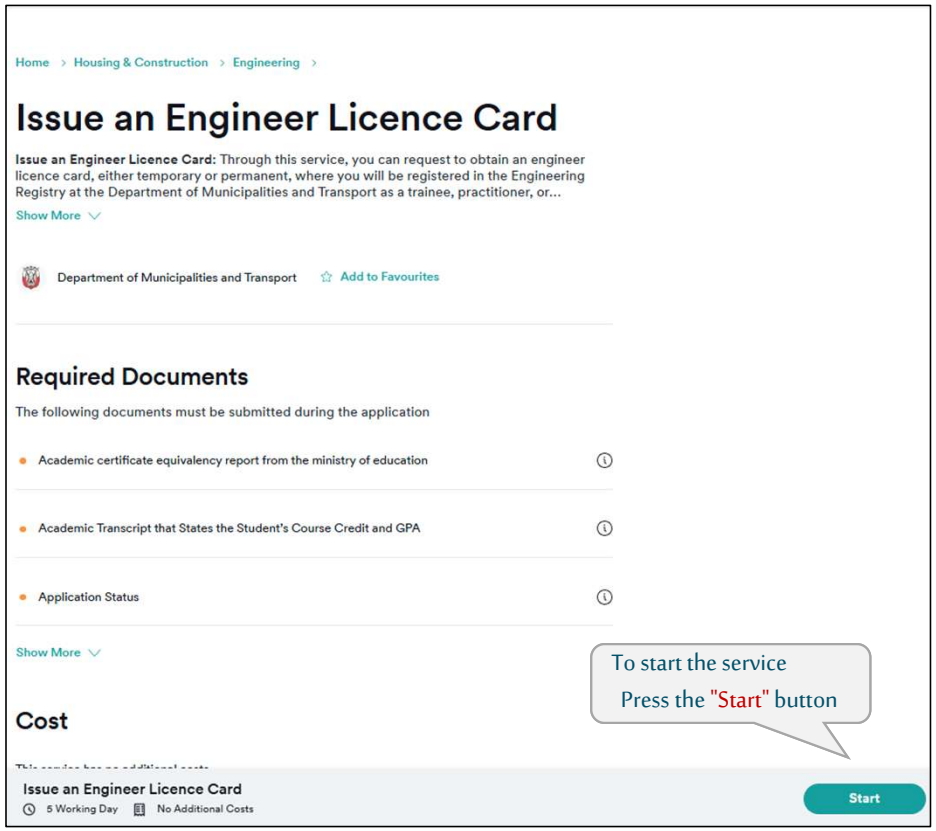
Users can navigate to EPLS services on TAMM under "Housing & Construction" category on TAMM homepage→Housing & Construction→ Engineering.



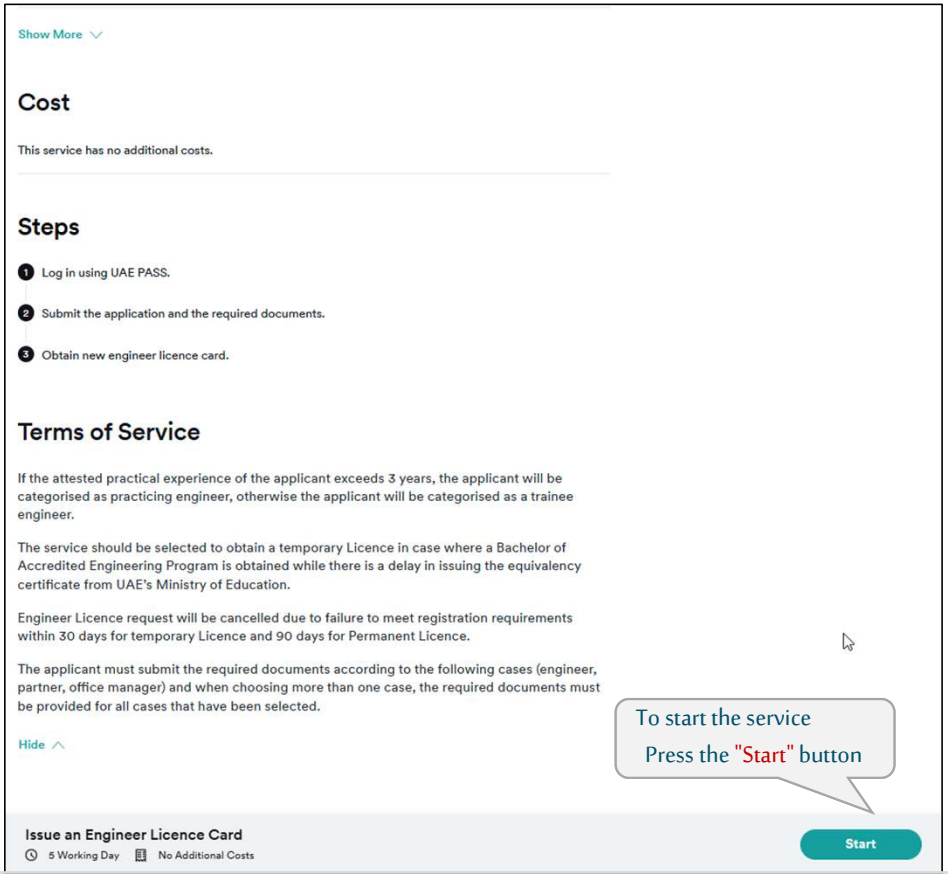


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Issue an Engineer Licence Card - Start Page



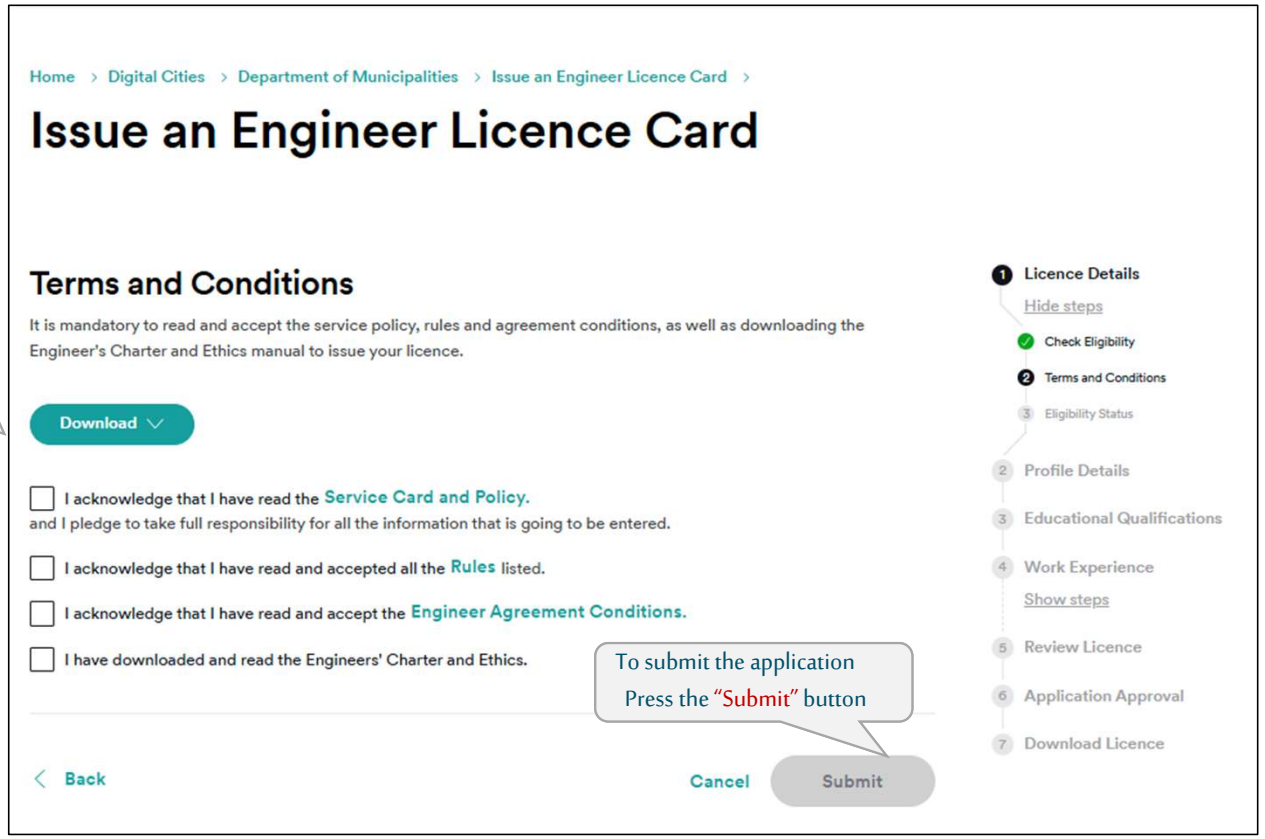
Service Card Details



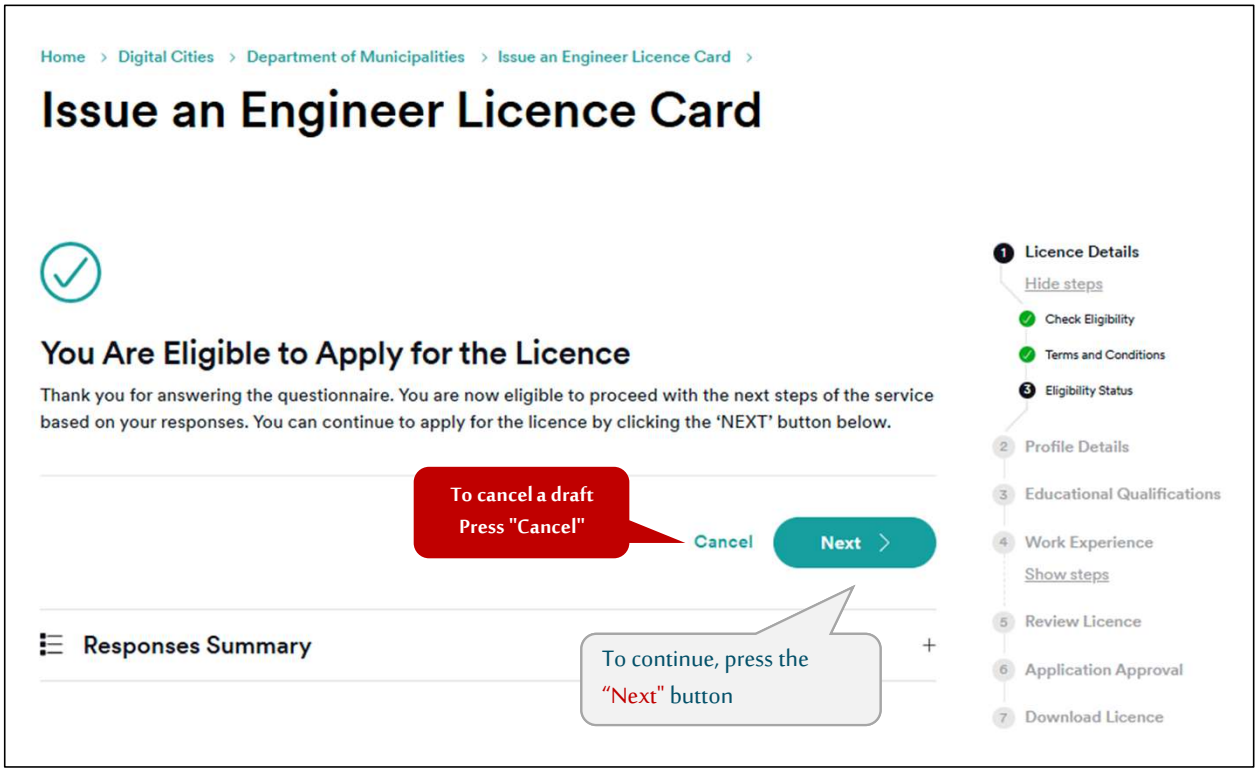
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Service Card Details

To download the service card and policy, Rules, Engineer agreement conditions, and Engineers Charter and Ethics, select the check boxes, then press the "Download" button



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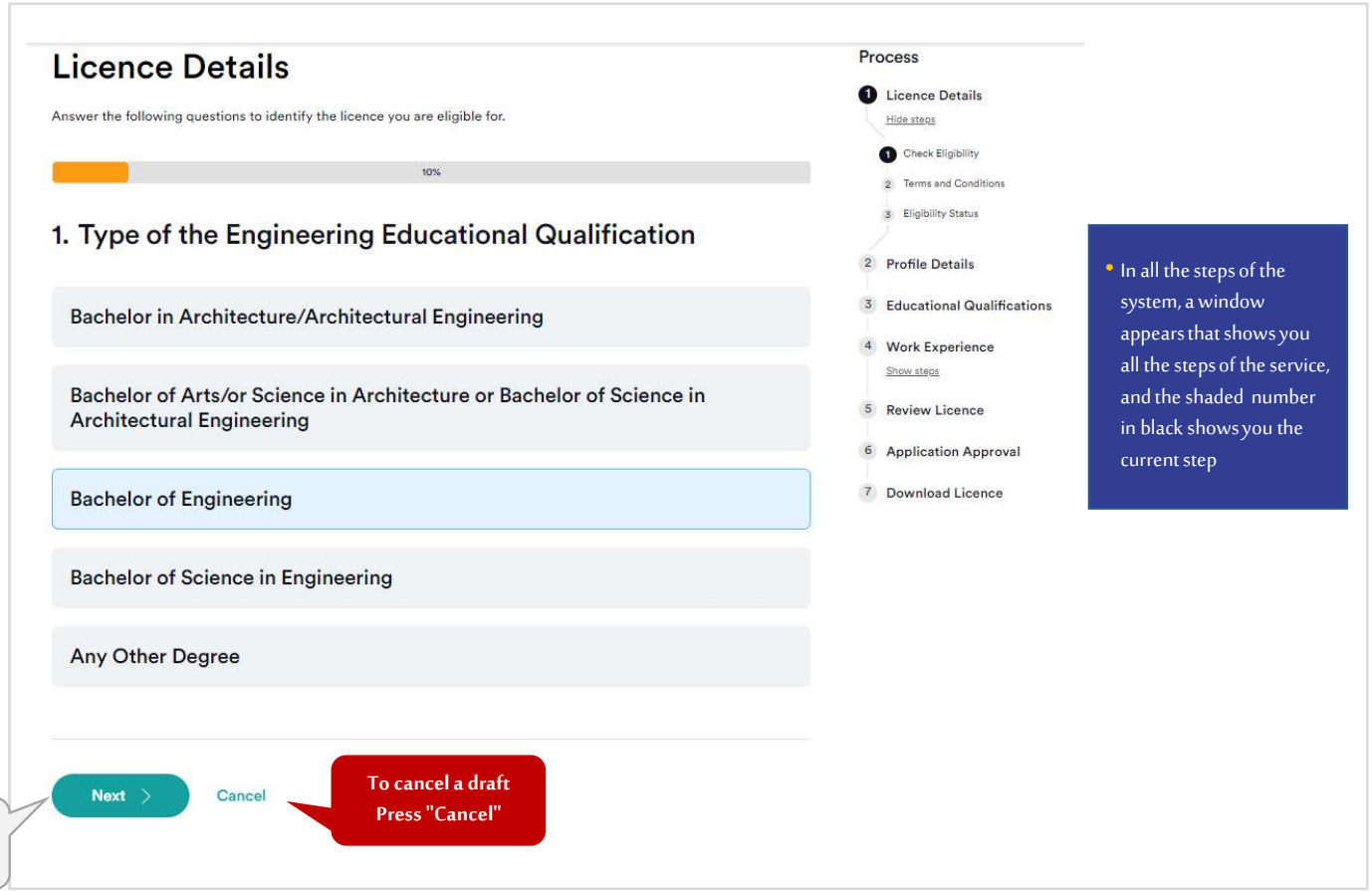


- In all the steps of the system, a window appears that shows you all the steps of the service, and the shaded number in black shows you the current step

The Customer's Journey with the Service (1.1)

Licence Card Data - Type of Engineering Qualification

At first, the type of engineering qualification should be selected, and the appropriate qualification is selected
Then press the "Next" button at the bottom of the screen.
The steps involved will be explained for each of the different cases.



To submit the application, press the "Next" button

To cancel a draft Press "Cancel"

- In all the steps of the system, a window appears that shows you all the steps of the service, and the shaded number in black shows you the current step

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The Customer's Journey with the Service (1.1)

Licence Card Data - Type of Engineering Qualification

When choosing any of these two options and being graduated from a university other than the UAE University, the user must later provide proof of the study period according to the following options:
1-5 academic years for educational institutions that follow the yearly system
2 - The equivalent of (160) credit hours for universities that follow credit hour systems
3- The equivalent of (240) hours according to the quarterly system
4 - The equivalent of (360) units according to the European system



When choosing one of these two options, any of the engineering disciplines other than architecture and architecture can be chosen according to the availability of at least the following:
1 - 4 academic years for educational institutions that follow the yearly system
2 - The equivalent of (140) credit hours for universities that follow credit hour systems
3 - The equivalent of (210) hours according to the quarterly system
4 - The equivalent of (280) units according to the European system



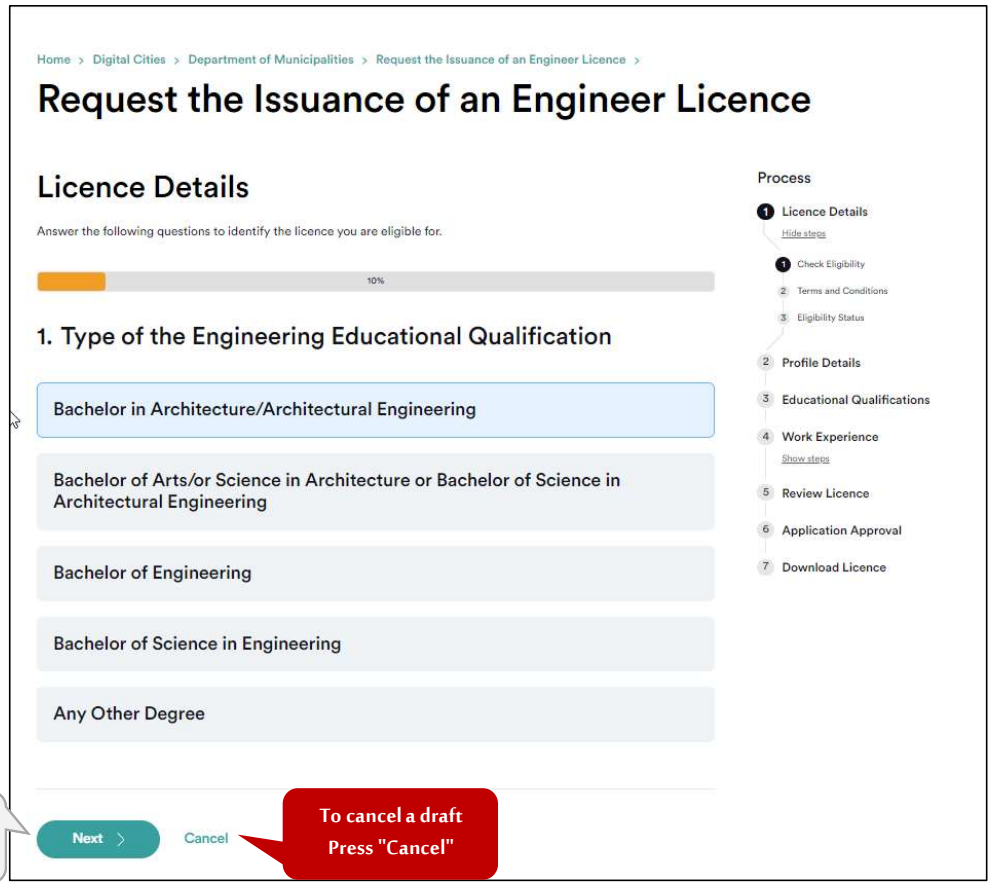
In case of obtaining a certificate of a supporting engineering program in applied sciences or engineering technology or any supporting engineering program, it will not be accepted except in the following cases:
1 - 4 academic years for educational institutions that follow the yearly system
2 - The equivalent of (140) credit hours for universities that follow credit hour systems
3 - The equivalent of (210) hours according to the quarterly system
4 - The equivalent of (280) units according to the European system
And you must choose "any other certificate" and then click on "Next"



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Scenario 1: Selecting a Bachelor of Architecture/Architecture Engineering/Arts in Architecture/Sciences in Architecture Engineering

In this scenario, the first (or second) option will be chosen as shown in the figure and shaded in blue
Then press the "Next" button at the bottom of the screen



To submit the application, press the "Next" button

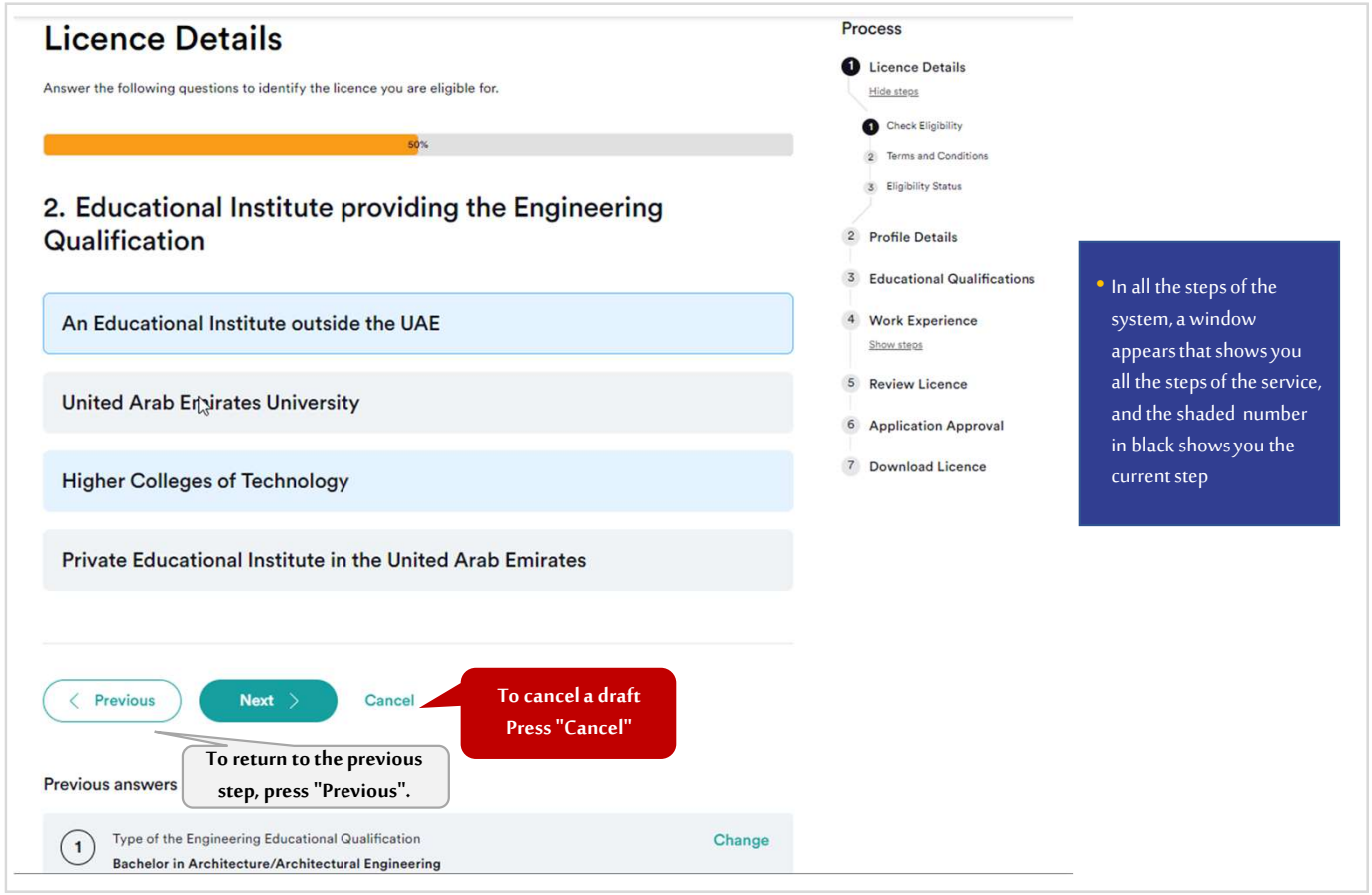
To cancel a draft Press "Cancel"

- In all the steps of the system, a window appears that shows you all the steps of the service, and the shaded number in black shows you the current step

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Scenario 1: Selecting a Bachelor of Architecture/Architecture Engineering/Educational Institute Outside the UAE

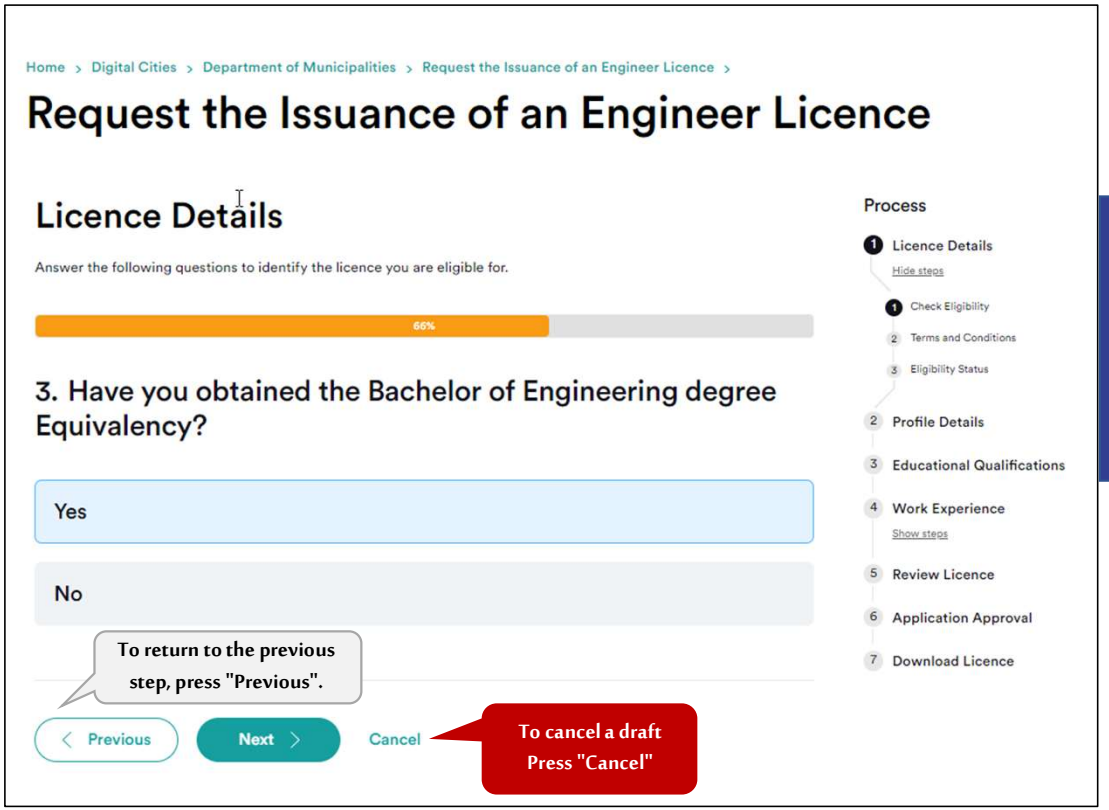
Here, the type of higher education institution awarding the academic qualification is chosen
Then press the "Next" button at the bottom of the screen, and we can return to the previous step by pressing the "Previous" button as desired.
In the current example, . is selected "A scientific institution outside the United Arab Emirates" and then press the Next button highlighted in yellow.



- In all the steps of the system, a window appears that shows you all the steps of the service, and the shaded number in black shows you the current step

Follow the first scenario: selecting a Bachelor of Architecture / Architectural Engineering: a scientific institution outside the country / providing the equivalency

Here the question is asked about providing the equivalency of the Bachelor of Engineering degree, since the educational qualification is issued from outside the country, and the equivalency certificate must be obtained by applying for the service of requesting the equivalency of the scientific qualification on the website of the Ministry of Education. If the applicant selected "Yes" , he will be directed to issue a permanent License card (two years), but if the equivalency is not available, the he will be directed to issue a temporary License card (6 months) .
then press "Next" .



- In all the steps of the system, a window appears that shows you all the steps of the service, and the shaded number in black shows you the current step

The Customer's Journey with the Service (1.1)

Continued

Follow the first scenario: selecting a Bachelor of Architecture / Architectural Engineering: a scientific institution outside the country / providing the equivalency

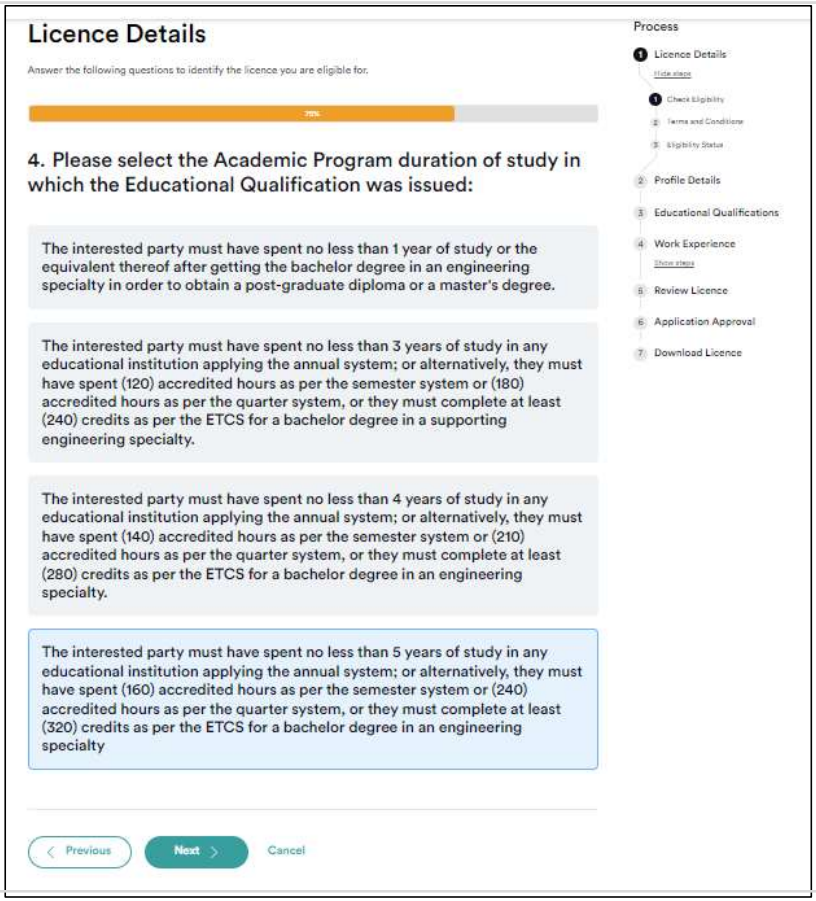
Here, the duration of the study or its equivalency is chosen according to the qualification's rules approved by the Ministry of Education, and this is as follows:

1 - Not currently activated

2 - Not currently activated

3 - Activated in all engineering disciplines except architecture and architecture engineering and its branches

4 - The selection to be selected with the disciplines of architecture and architecture engineering and its branches.

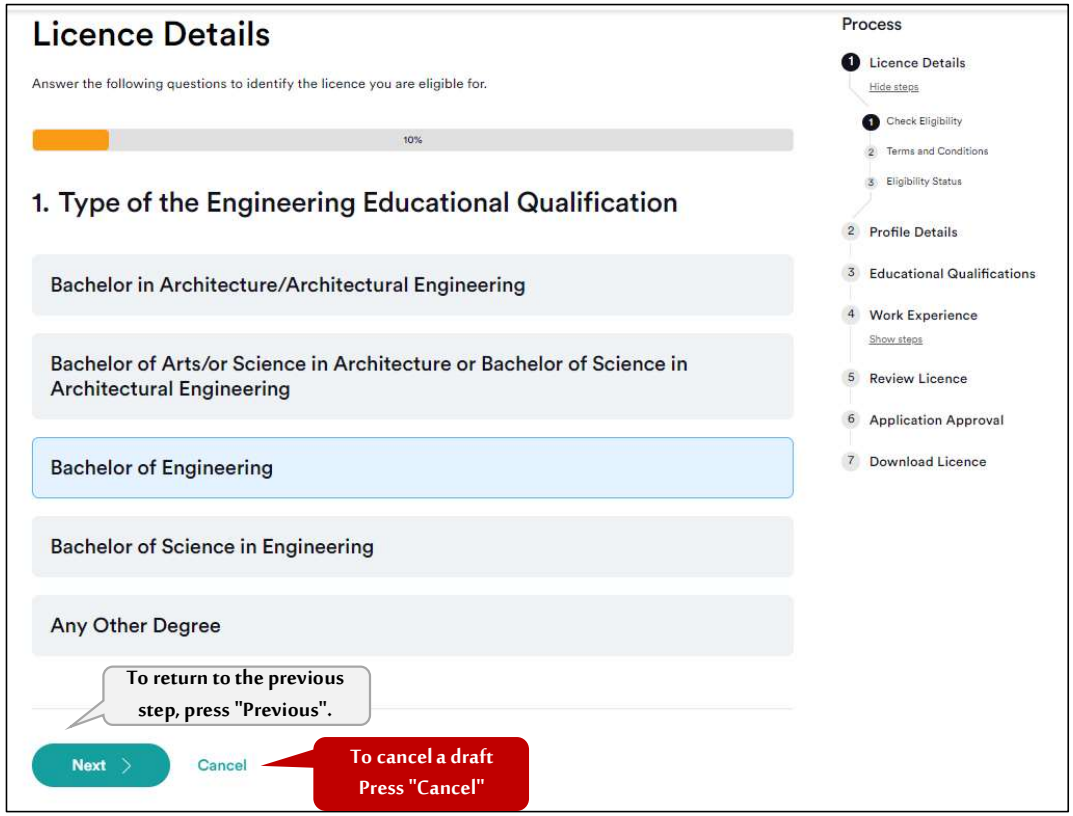


- In all the steps of the system, a window appears that shows you all the steps of the service, and the shaded number in black shows you the current step

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Scenario Two: Choosing a Bachelor of Engineering / Science in Engineering

In this scenario, the first (or second) option will be selected as shown in the figure and shaded in blue Then press the "Next" button at the bottom of the screen.



- In all the steps of the system, a window appears that shows you all the steps of the service, and the shaded number in black shows you the current step

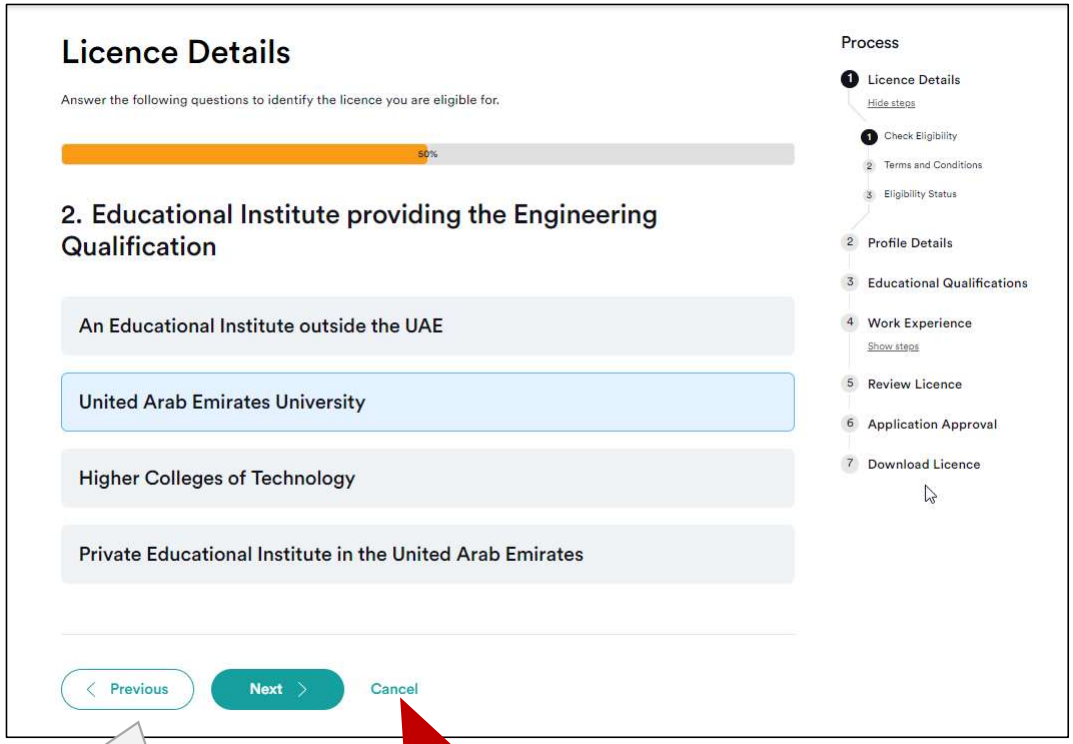
Scenario Two: Choosing a Bachelor of Engineering / Science in Engineering / Inside the State

The option "an educational institution outside the UAE" was reviewed in the first example, and together we will review the option of the United Arab Emirates University.

The Higher Colleges of Technology option is similar, with an emphasis on the year of graduation, and both options will require, when starting the service, to attach a bachelor's degree in the engineering major that has been chosen.

While the Bachelor degree should be attested from the Ministry of Education when selecting a private educational institution in the UAE

Then press "Next" .



To return to the previous step, press "Previous".

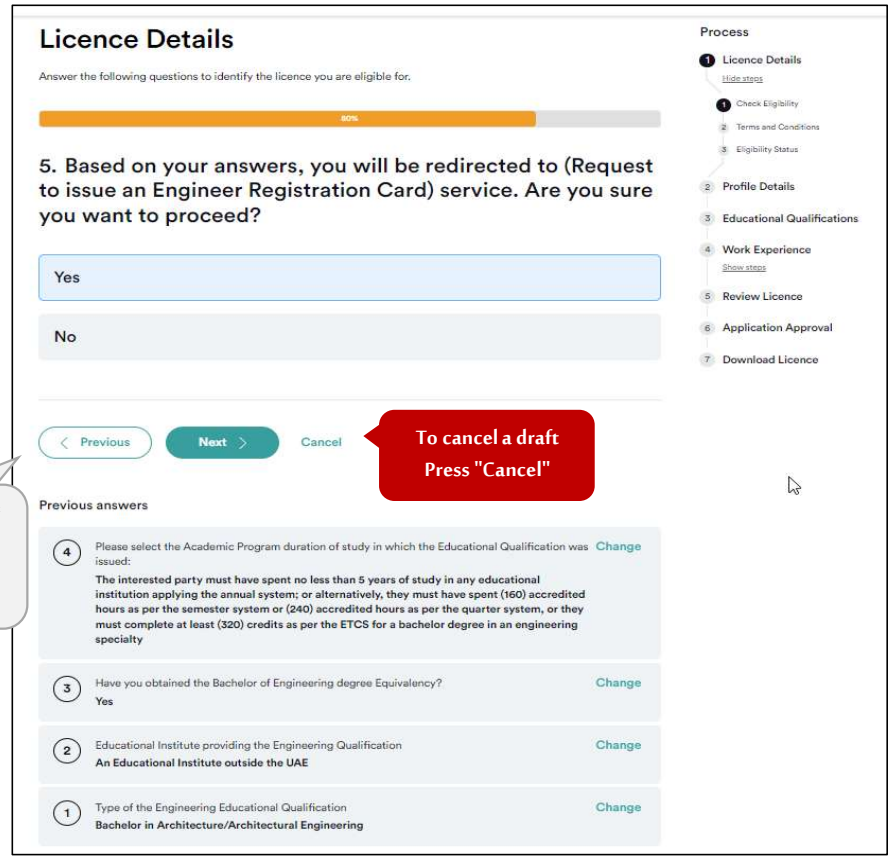
To cancel a draft Press "Cancel"

- In all the steps of the system, a window appears that shows you all the steps of the service, and the shaded number in black shows you the current step

Educational Qualifications requirements is provided; redirected to (issue of an engineer licence Card) .

Here we have completed the questions related to the academic qualification, please select "Yes", then press "Next" .

At the bottom of the screen, the previous answers appear with the applicant's selections that led to the current result.

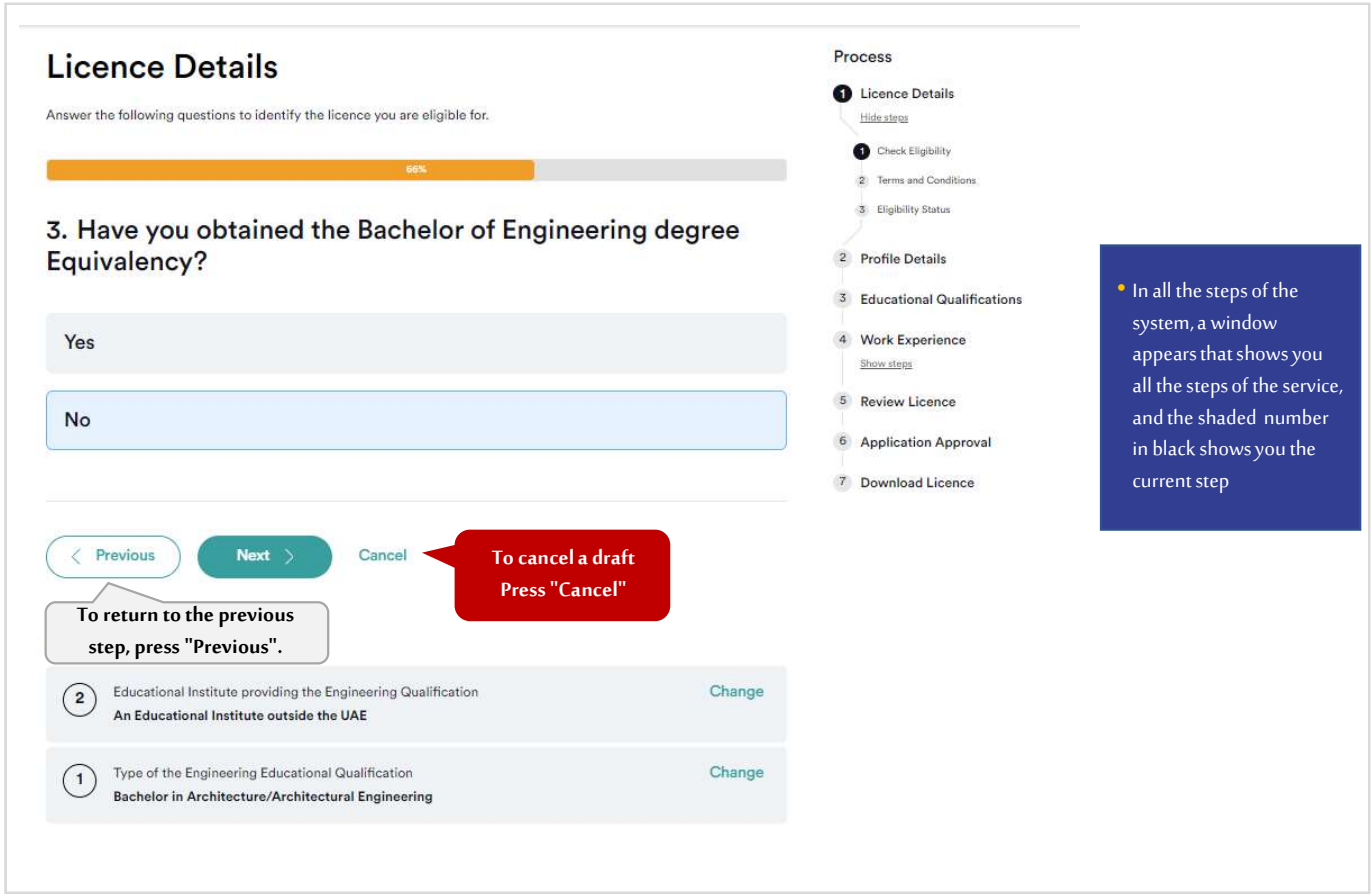


To return to the previous step, press "Previous".

- In all the steps of the system, a window appears that shows you all the steps of the service, and the shaded number in black shows you the current step

All requirements for the academic qualification were selected without providing the equivalency

If the equivalency is not available, you will be directed to issue a temporary Licence card (6 months) ,then press "Next" .



- In all the steps of the system, a window appears that shows you all the steps of the service, and the shaded number in black shows you the current step

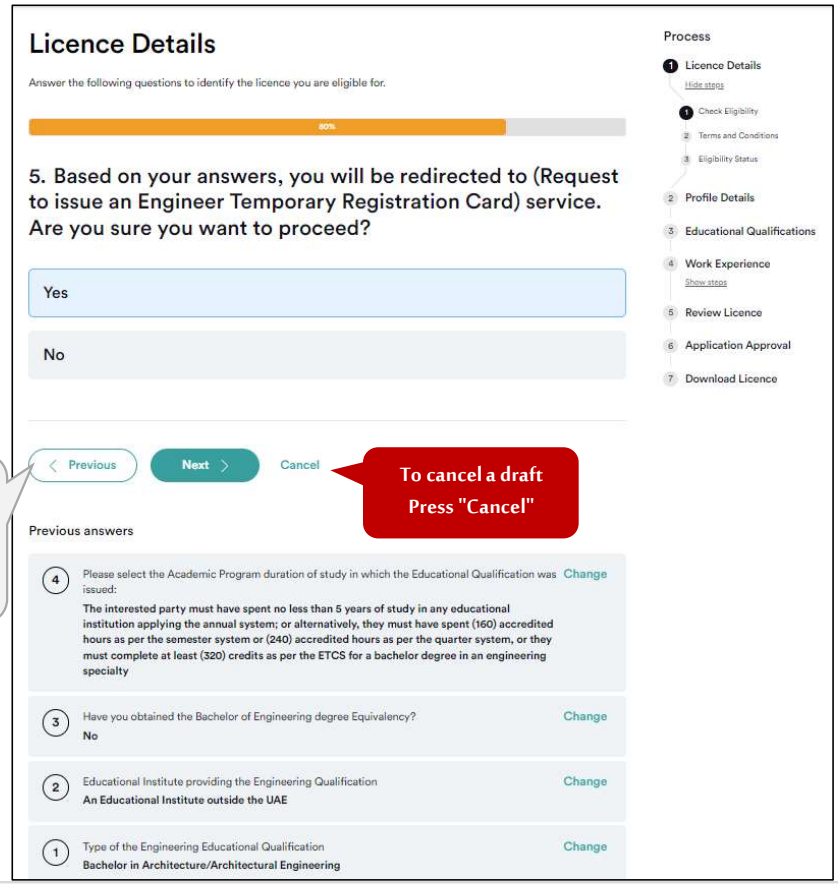
The Customer's Journey with the Service (1.1)

Continued

Equivalency was not provided, redirection to (Issue A Temporary Licence Card For An Engineer).

Here we have completed the questions related to the academic qualification, select Yes, then press "Next"

At the bottom of the screen, the previous answers appear with the applicant's selections that led to the current result



To return to the previous step, press "Previous".

To cancel a draft Press "Cancel"

- In all the steps of the system, a window appears that shows you all the steps of the service, and the shaded number in black shows you the current step

The following steps should be followed for the terms and conditions screen:

1- Download the Charter and Ethics for Practicing the Engineering Profession

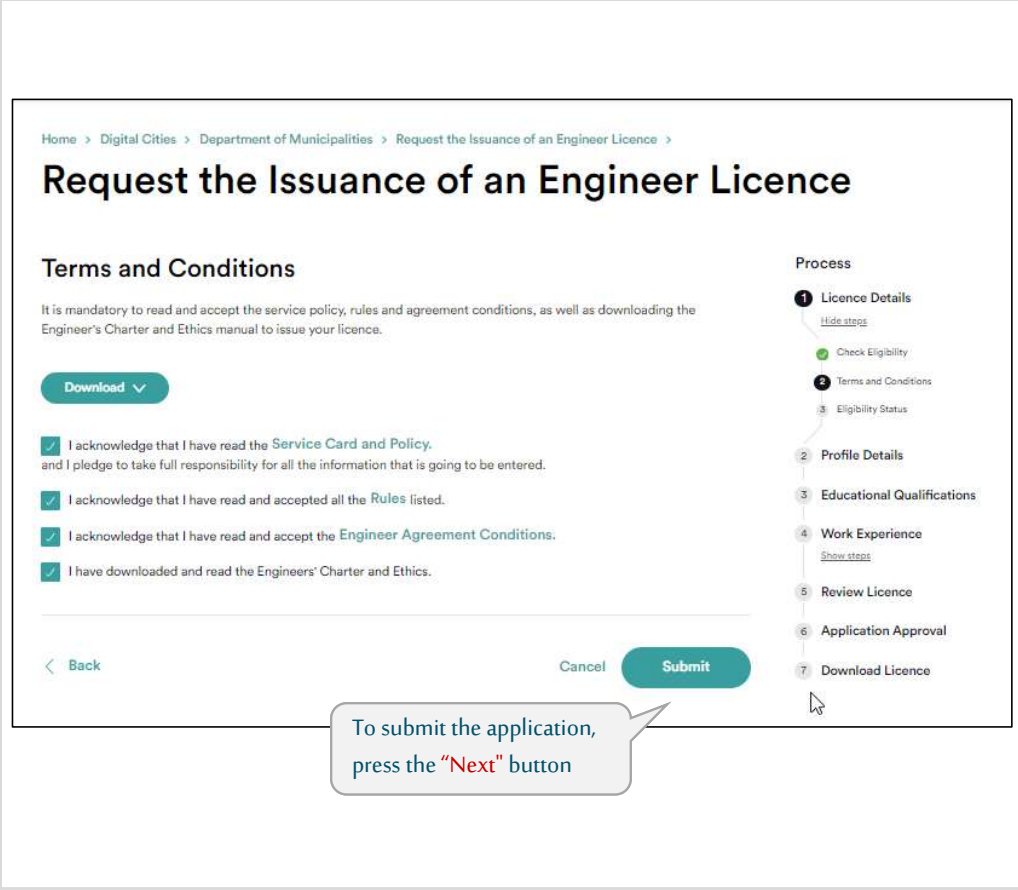
2- Acknowledgment to read the service card and its policy

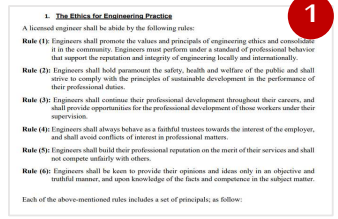
3- Acknowledgment of acceptance of the rules

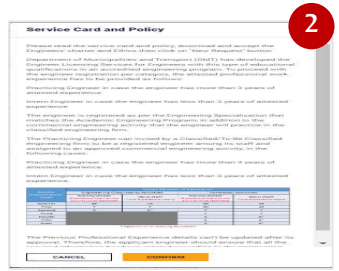
4- Acknowledgment of agreeing to the terms of the Engineers Agreement

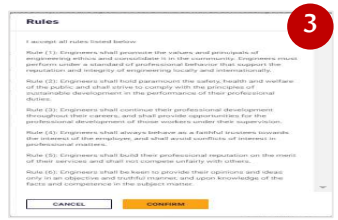
5- Acknowledgment to download and. read the engineering Charter and Ethics.

Then click on "Submit Request" to continue.







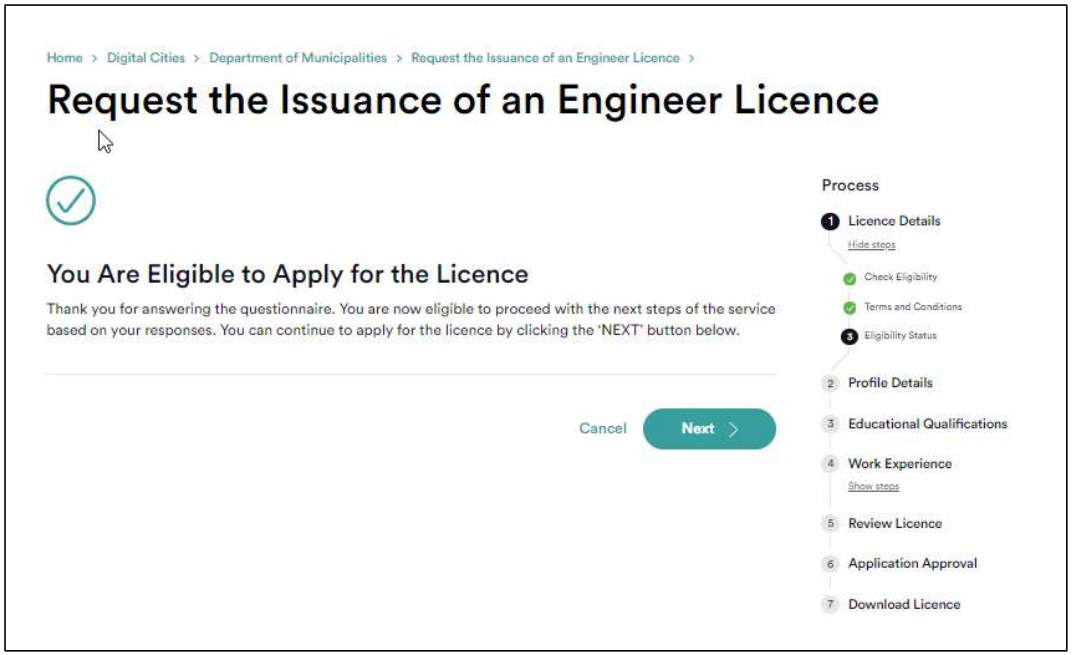




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According to your previous answers, you have successfully completed the first step and qualified to start the second step

Congratulations !



- In all the steps of the system, a window appears that shows you all the steps of the service
- The number shaded in black shows you the current step
  Shaded in green shows you the successfully completed step

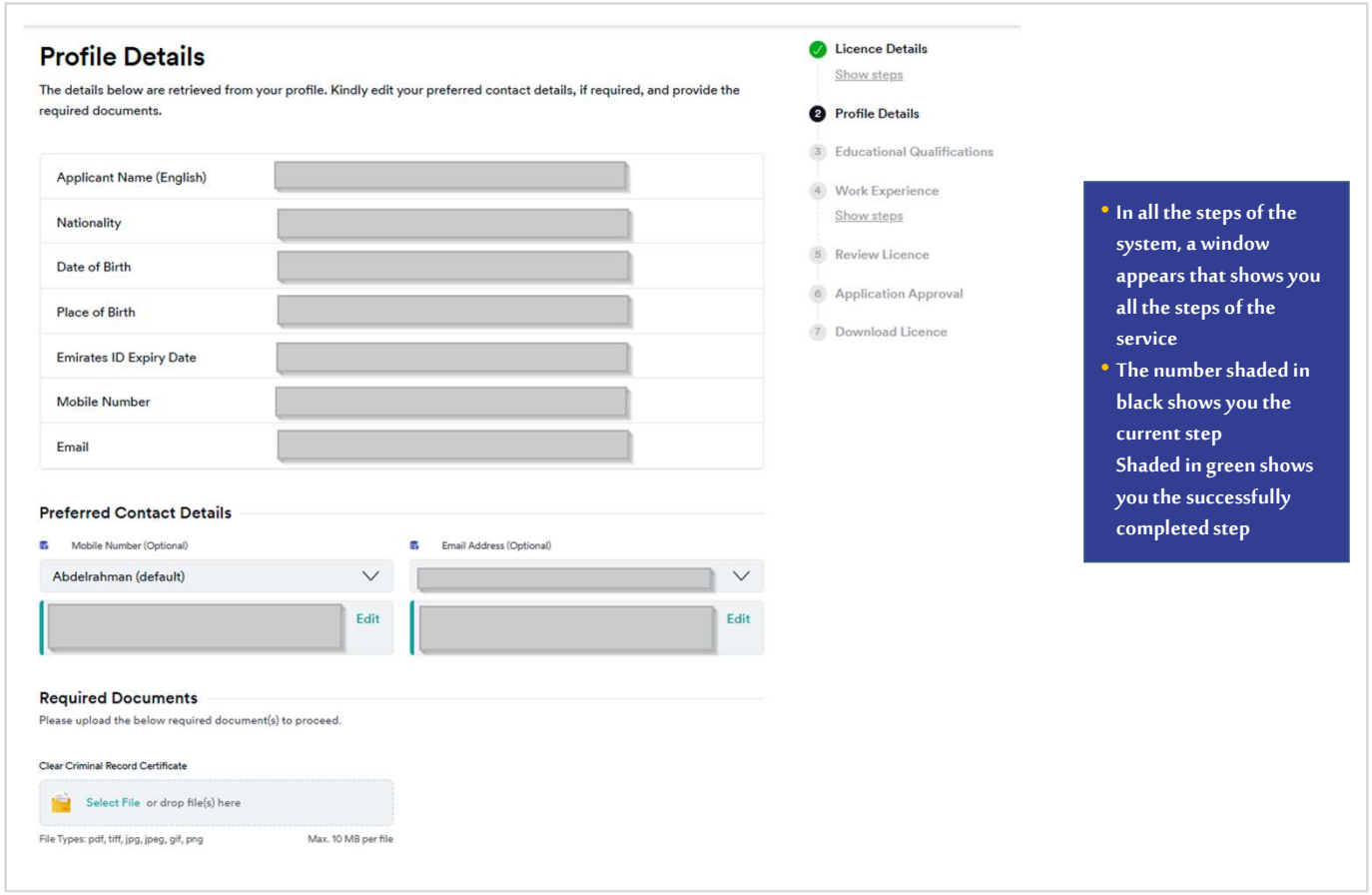
The Customer's Journey with the Service (2)

Applicant Data

In this step, the applicant's data, which was read from his UAE PASS data, is reviewed.

And he can enter the preferred means of communication, whether the phone number or the preferred email.

Next, attach the Certificate of Good Conduct (Criminal Status Certificate) at the bottom of the screen, then click on "Next" .



- In all the steps of the system, a window appears that shows you all the steps of the service
- The number shaded in black shows you the current step
  Shaded in green shows you the successfully completed step

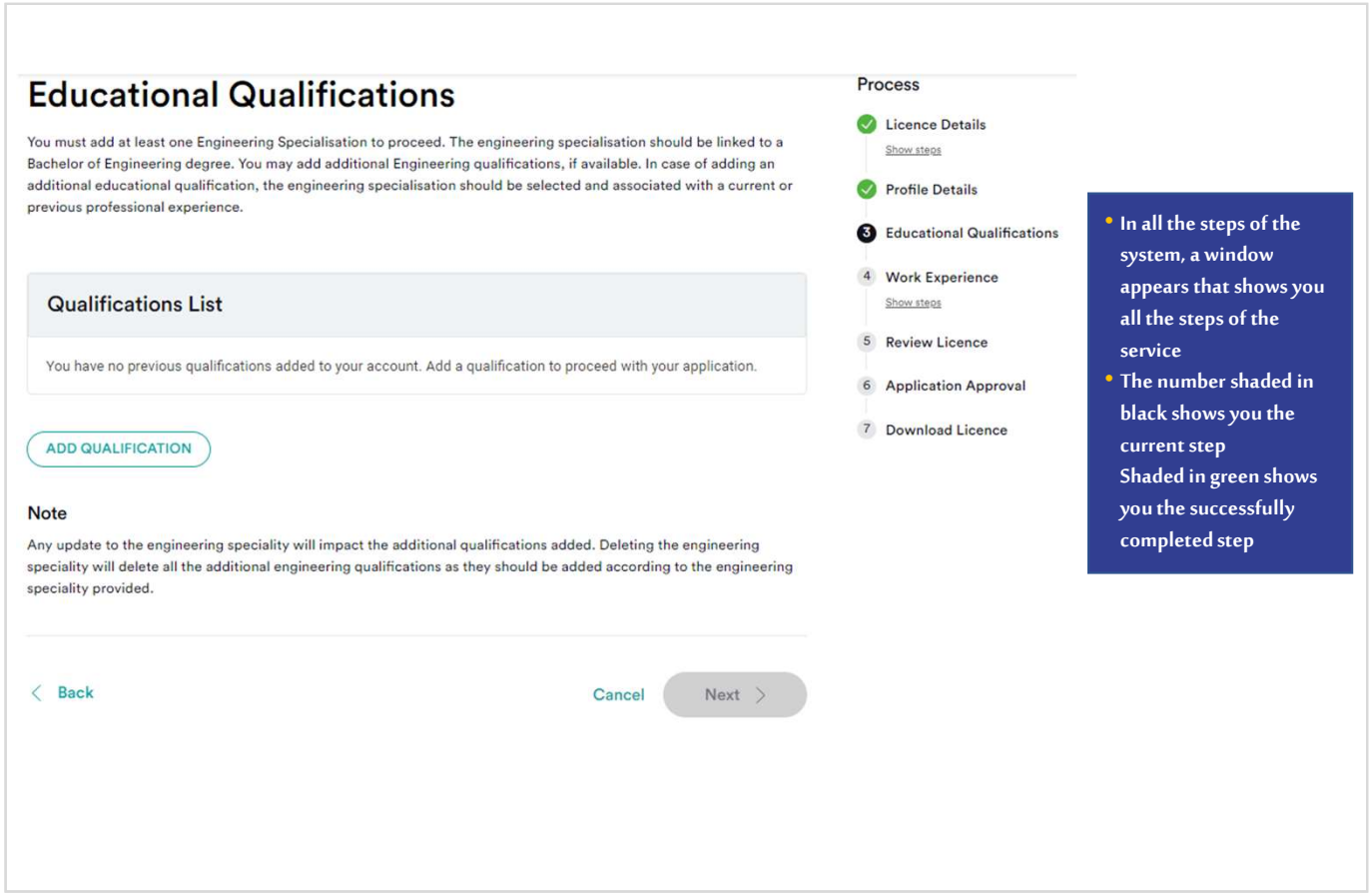
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The Customer's Journey with the Service (3)

Academic Qualifications

In this step, the academic qualification data is entered. In all cases, a bachelor's degree must be entered first before adding any other qualification

At first, click on "Add Qualification" .



- In all the steps of the system, a window appears that shows you all the steps of the service
- The number shaded in black shows you the current step
  Shaded in green shows you the successfully completed step

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The Customer's Journey with the Service (3)

Academic qualifications: Adding a scientific qualification for the first time

In this step, the academic qualification data is entered according to the previous choices as follows:

1- The state

2- The name of the scientific institution (university) in Arabic and English

3- Graduation date

4- The academic qualification was chosen from the previous answers

5- The name of the academic qualification in Arabic and English

6 - Main Specialty

7- Subspecialty

Therefore, the engineering specialization will be extracted automatically

Then, you must verify that the data is correct

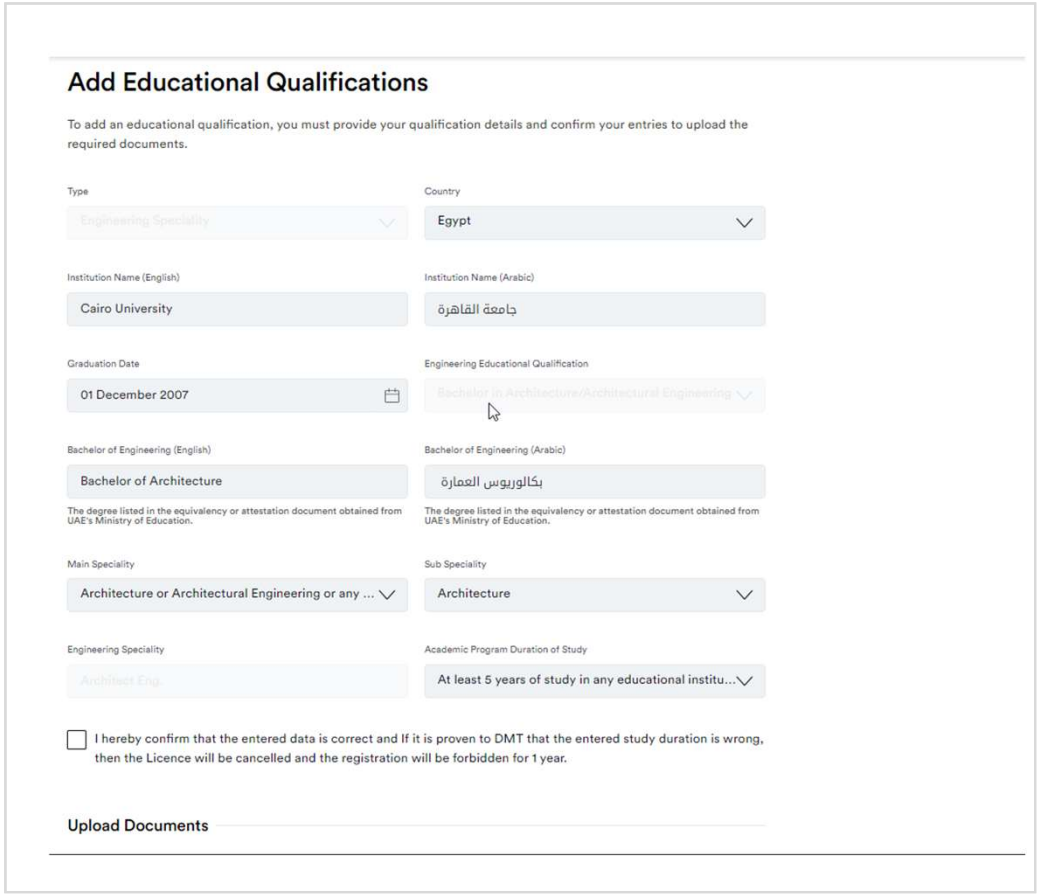
Then upload the required documents that change according to the previous choices

1- When graduating from a public university within the country, an engineer qualification certificate will be requested only

2- When graduating from a private university inside the country, an engineer qualification certificate will be requested, in addition to the attestation of the Ministry of Education

3- When graduating from a university outside the country, the engineer's qualification certificate will be requested in addition to the equivalency of the certificate from the Ministry of Education

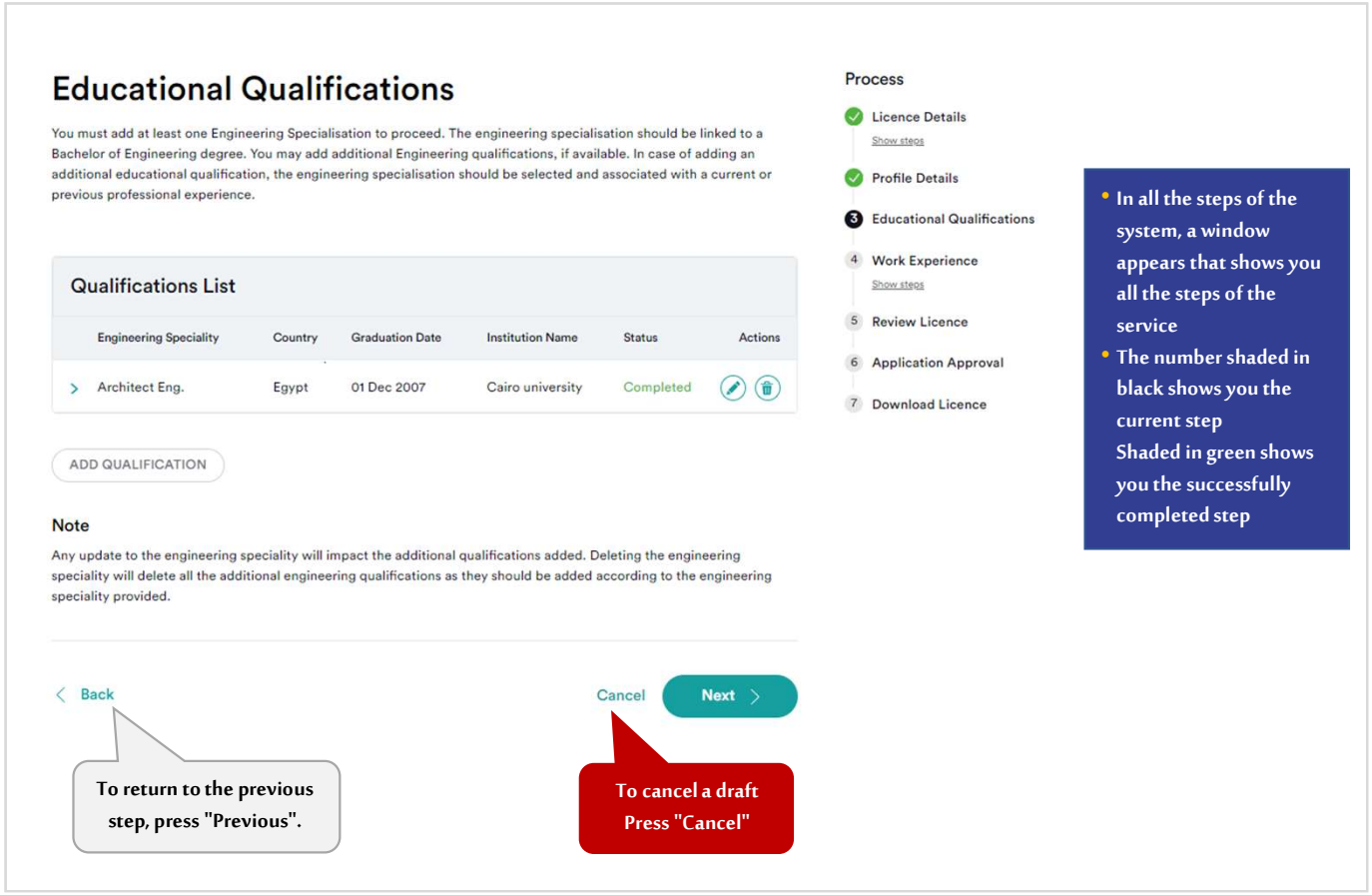
Then press "Add" at the bottom of the screen.



After pressing add, a summary of the qualification data that was entered on the previous screen appears, and the procedures that can be implemented are:

Edit or cancel

To complete the service request, press "Next" .



The Customer's Journey with the Service (3)

Academic Qualifications (Add an additional academic qualification)

When you click on add a qualification, two options appear :

First - Adding an academic major: then the qualification data is entered in full as previously explained in Mechanical Engineering Major (which was previously chosen), and you can add a set of options shown as follows:

1 - Diploma (two years)

2 - Diploma (3 years)

3 - Bachelor's degree

4 - Postgraduate diploma

5 - Master's degree

6 - Ph.D.

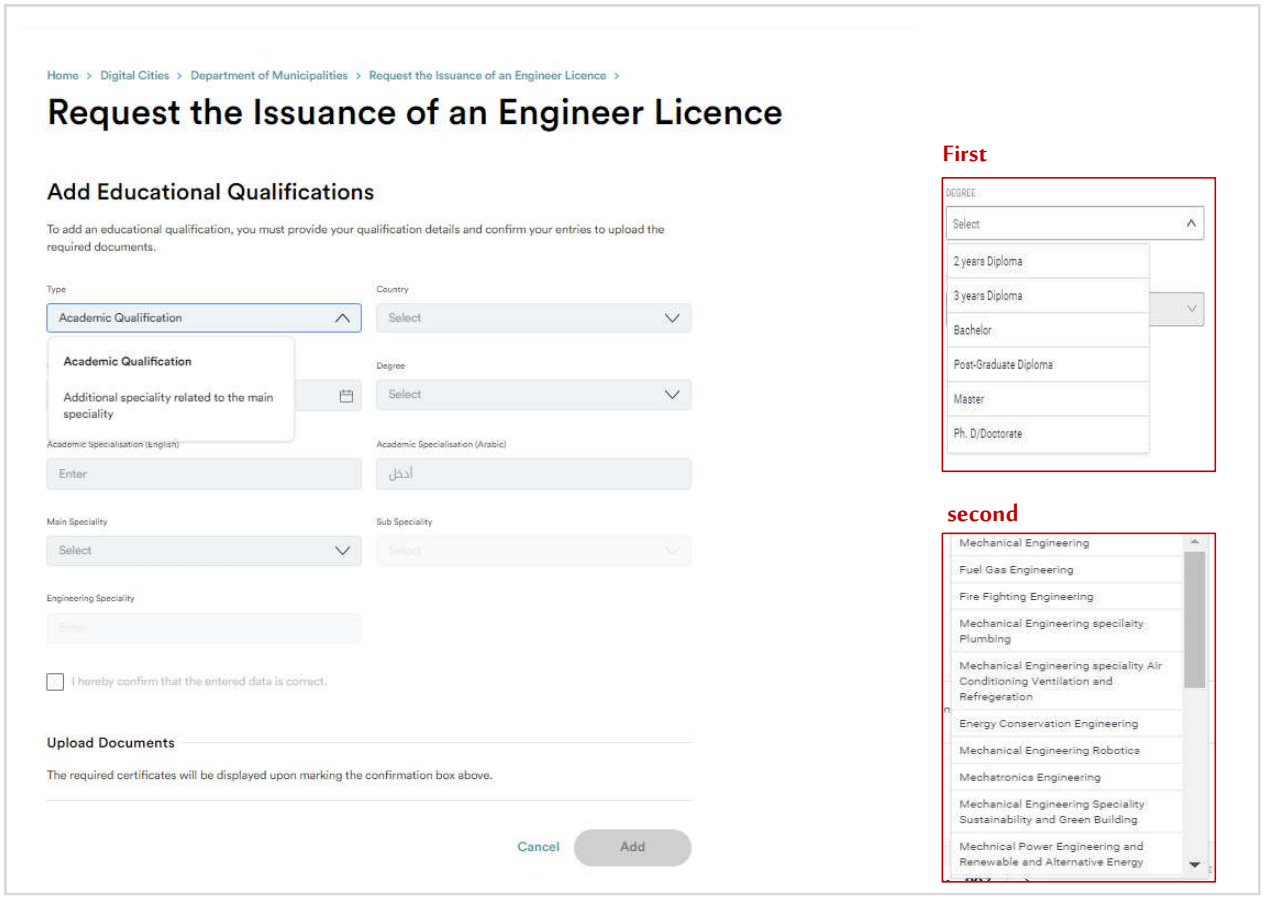
Second - Adding a minor (subspecialty) to the main engineering major:

This opens a group of sub-specialties with the same data as the bachelor's degree that was entered, but in another sub-specialty.

This is as shown in the figure.

Then the required documents are uploaded as needed

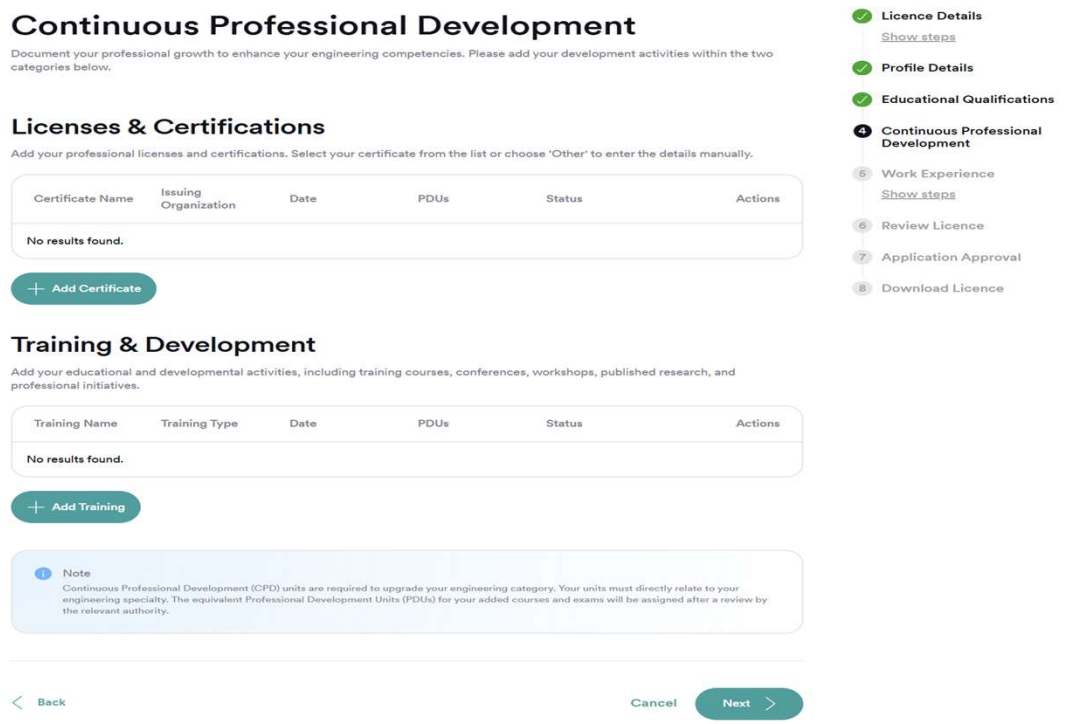
Then press "Add".



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Continuous Professional Development

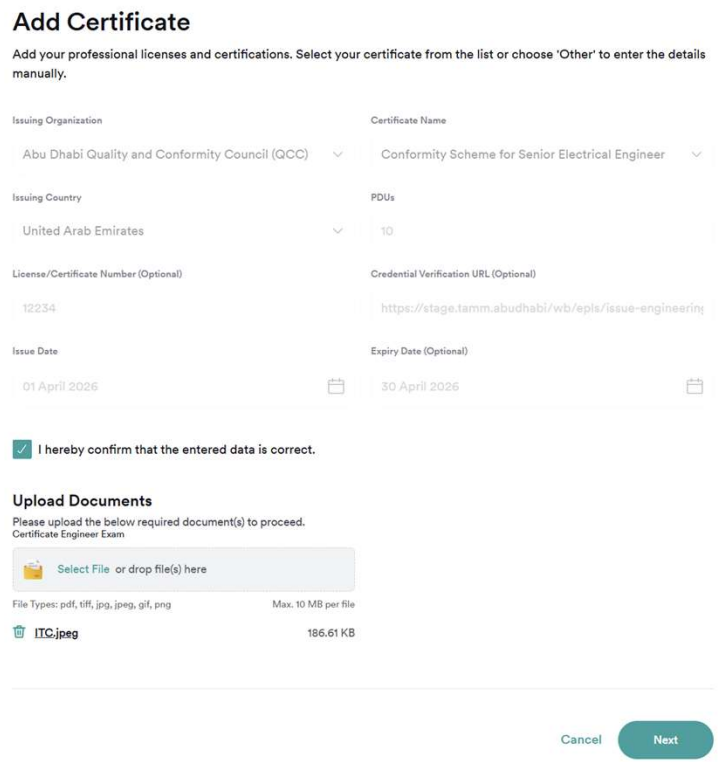
In this step, the certificate or training data for the engineer is entered by clicking on Add Certificate or Add Training

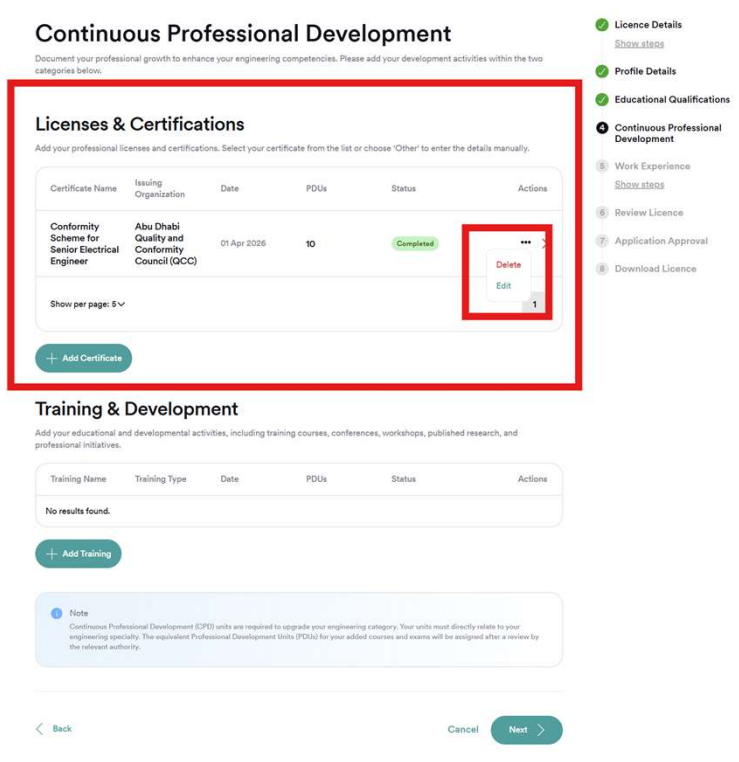


Continuous Professional Development

In this step, the certificate details are entered so that the system automatically calculates the Professional Development Units (PDU) based on its type. A copy of the certificate is then attached for review, and "Next" is clicked to complete the process.

The certificate will appear in the list of added certificates, and the engineer can edit its details or delete it.

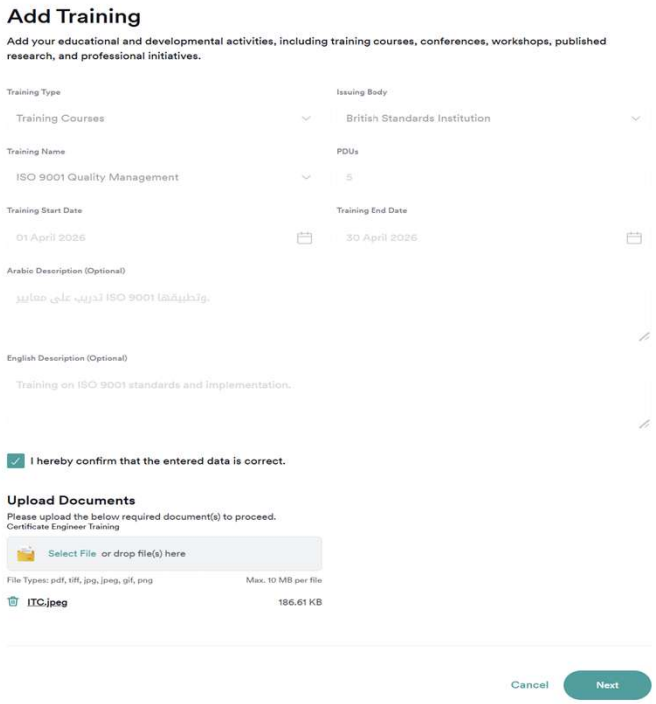


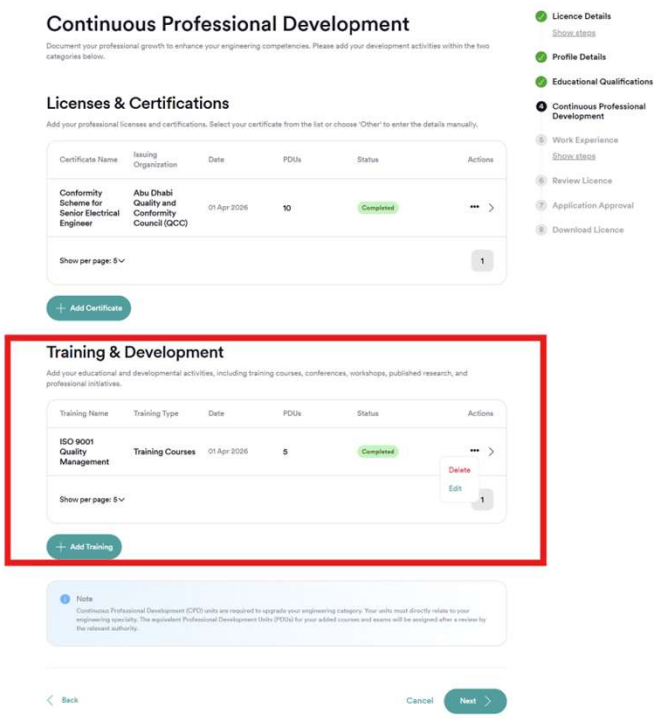


Continuous Professional Development

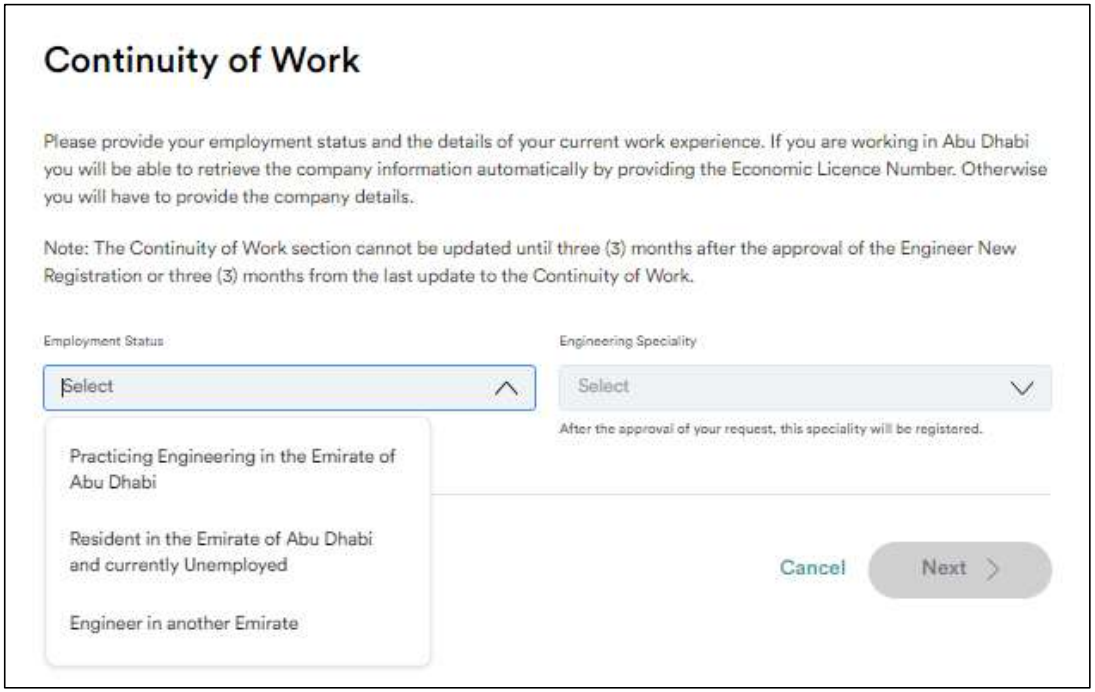
In this step, the training details are entered so that the system automatically calculates the Professional Development Units (PDU) based on its type. A copy of the training is then attached for review, and "Next" is clicked to complete the process.

The training will appear in the list of added trainings, and the engineer can edit its details or delete it





In this step, information about your employment situation and details of your current work experience are provided.
The system provides 3 options:
1 - Practitioner of an engineering profession in the Emirate of Abu Dhabi
2 - Residing in the emirate and not currently employed.
3- An engineer in another emirate.
Each choice unlocks several scenarios
It will be reviewed on the following pages.



- In all the steps of the system, a window appears that shows you all the steps of the service
- The number shaded in black shows you the current step
  Shaded in green shows you the successfully completed step

When choosing a practitioner for an engineering profession in the Emirate of Abu Dhabi, the following options appear in the source of work:

1 - A governmental entity

2- Government company

3 - Outsourcing government entity

4 - Contracting company

5 - Engineering office

Each of the previous options opens the work field data for you according to the choice to fill in its data

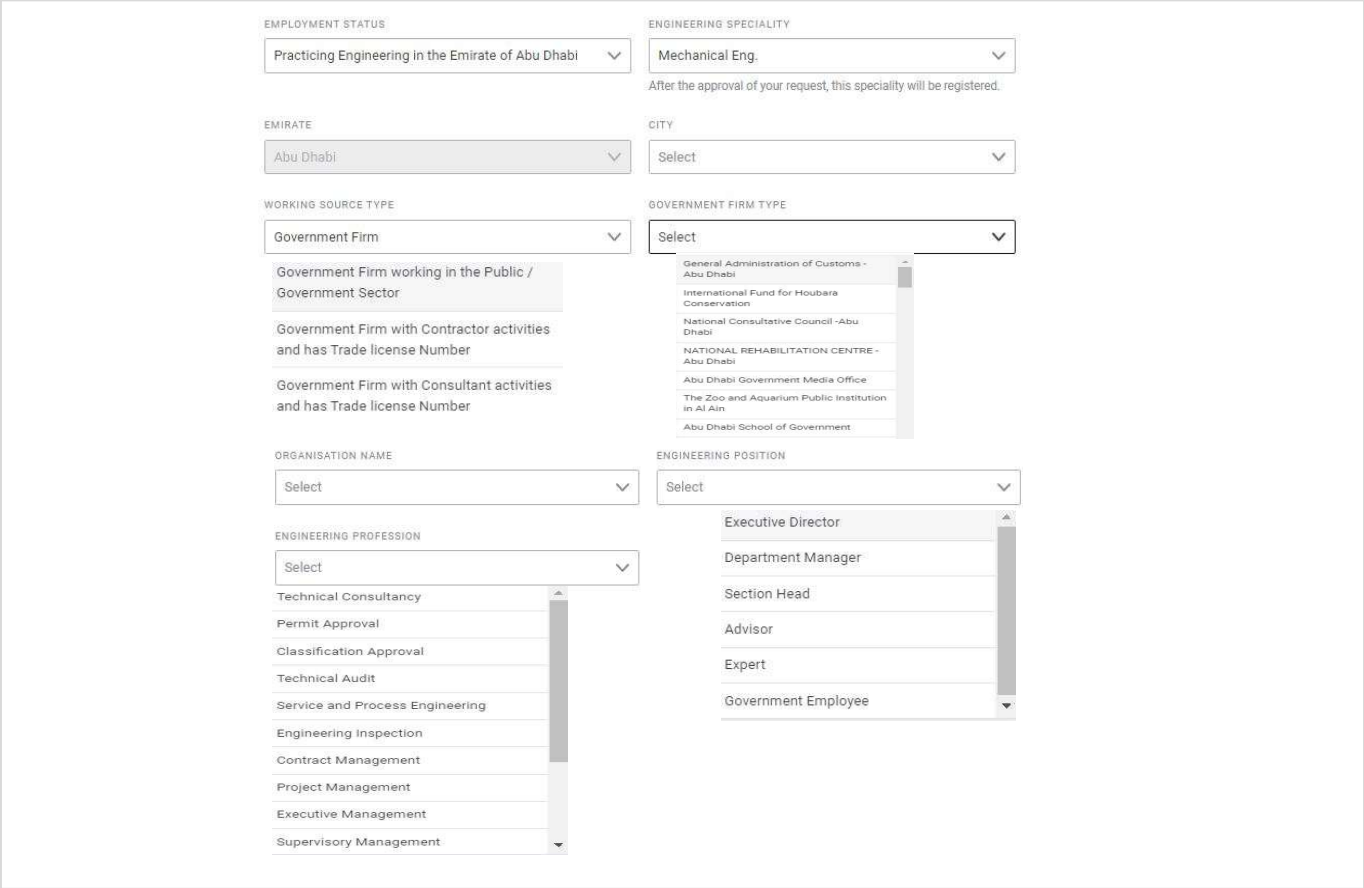
When choosing a government entity, the following data will be filled in:

1 - Work area (municipal employee / other)

2 - Name of the entity (a list appears according to your choice).

3 - Job title of the engineer (list).

4- Engineering profession (list of government professions).



The Customer's Journey with the Service (4.1)

Practical Experience / Work Continuity / Practitioner of an engineering profession in the Emirate of Abu Dhabi / Government Company

When choosing when choosing a government company.

It is required to specify the type of government company.

1- A government company operating in the government sector

2- A government company that works as a contractor in the private sector and has a commercial license

3- A government company that works as a consultant in the private sector and has a commercial licence.

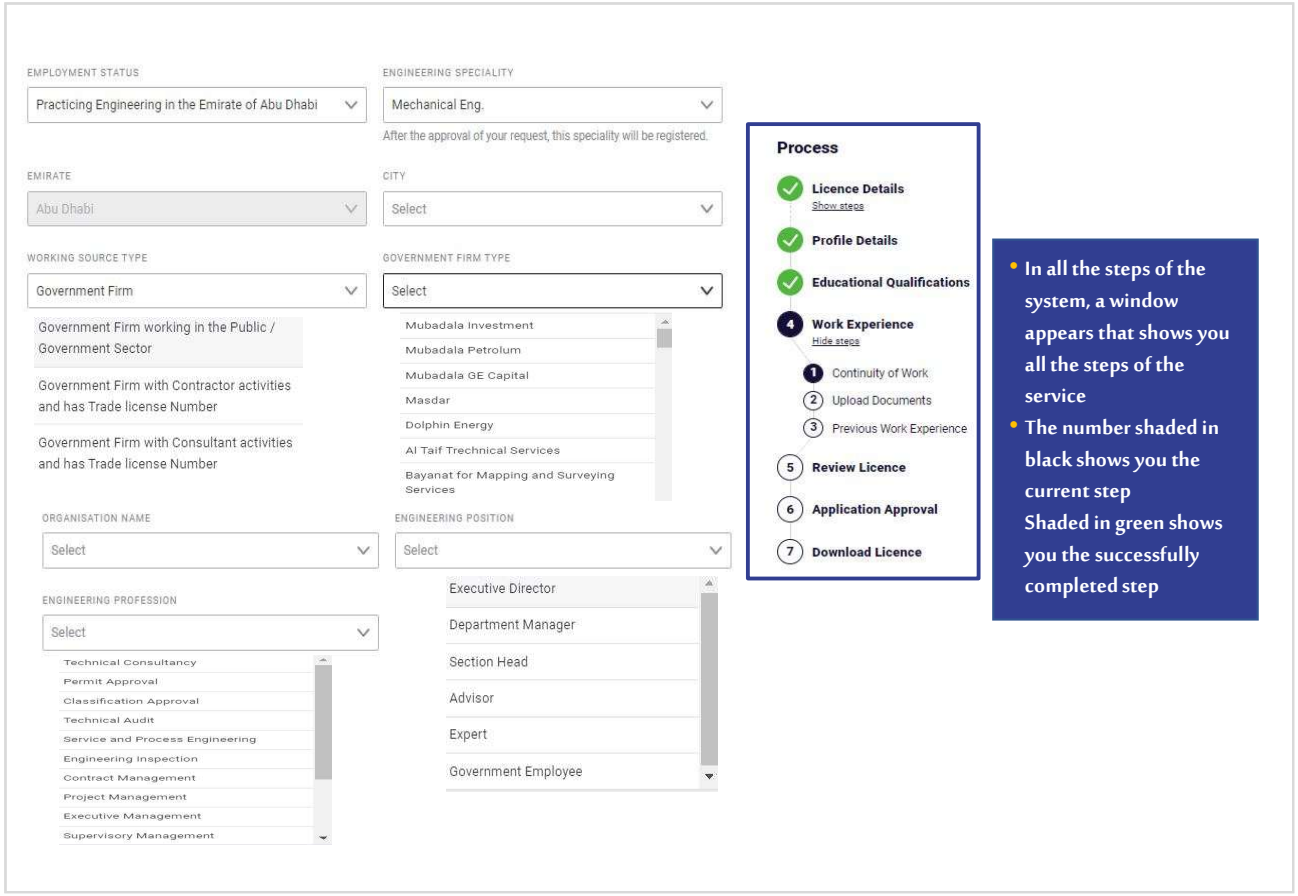
Each of the previous options opens the work field data for you according to the choice to fill in its data

When choosing a government company operating in the public sector, the following data will be filled in:

1 - The name of the company (the list of government companies appears).

2 - Job title of the engineer (list).

3- Engineering profession (list of government professions).



- In all the steps of the system, a window appears that shows you all the steps of the service
- The number shaded in black shows you the current step
  Shaded in green shows you the successfully completed step

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When choosing a government company that works as a contractor in the private sector and has a commercial licence

You will be considered an engineer within the company's technical staff, and you will fill in the following data:

1 - Type of license (regular)

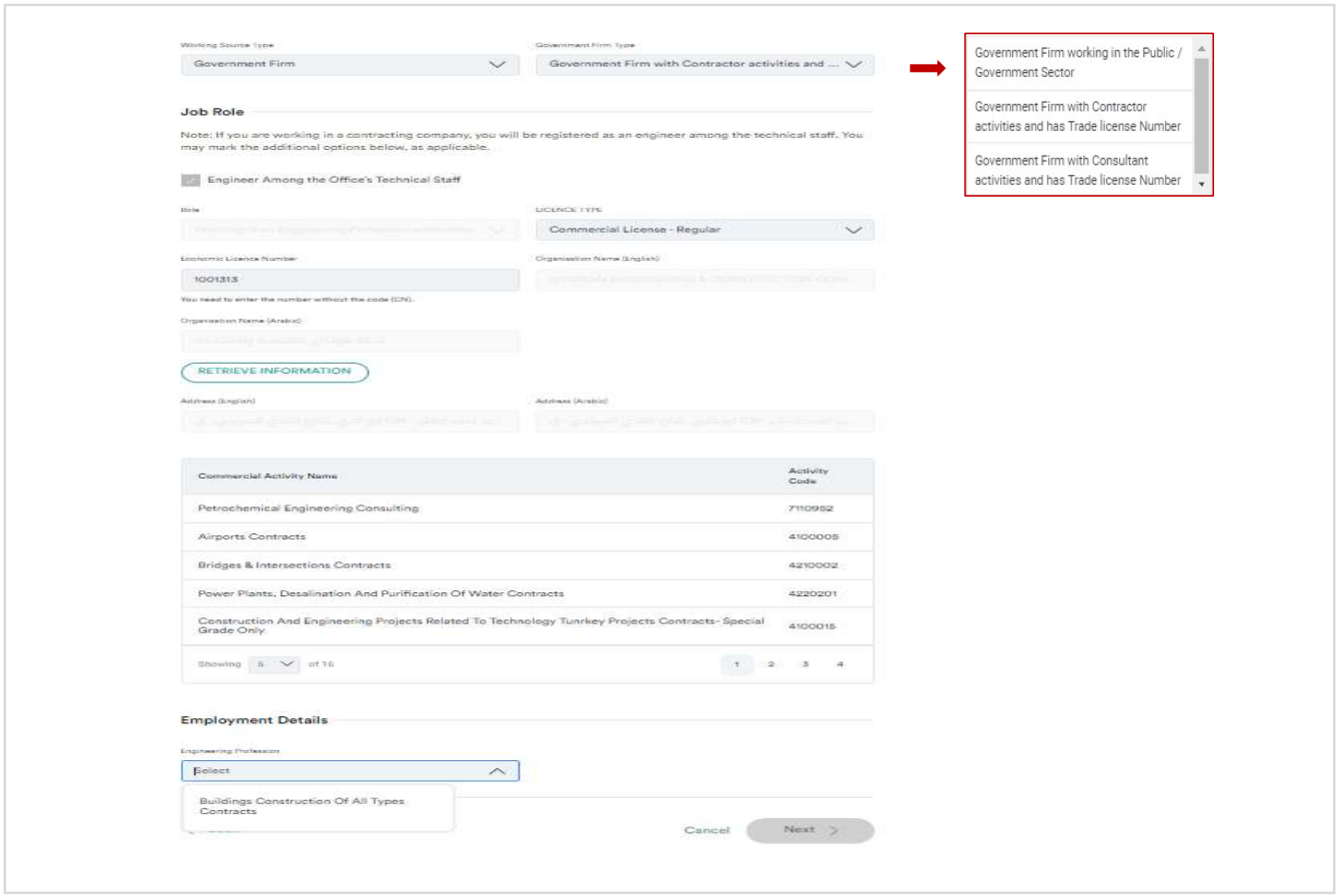
2 - Commercial licence number

3 - Click on the "Retrieve Information" button, which retrieves the company's data from the Department of Economic Development (the company's name, address, and engineering activities in the commercial licence).

The system provides the engineering profession options by matching the engineering commercial activity that is compatible with the engineering specialization in the commercial licence

The customer must choose one of the engineering profession values in the list

Then we click on "Next" .



When choosing a government company that works as a consultant in the private sector and has a commercial licence

You will have two relationships to work

1 - office manager

2 - An engineer within the company's technical staff

The customer must fill in the following data:

1 - Type of licence (regular)

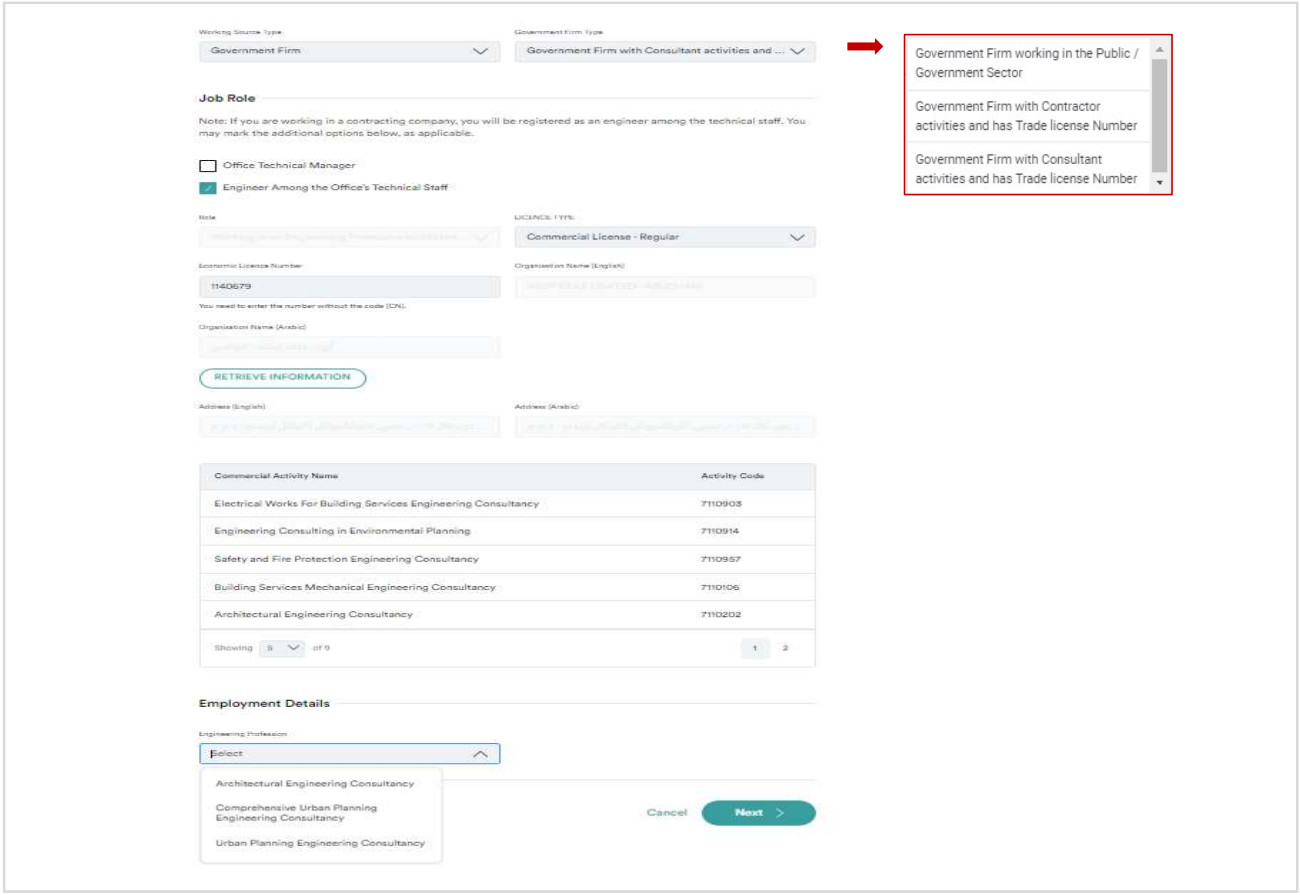
2 - Trade license number

3 - Click on the " Retrieve Information " button, which retrieves the company's data from the Department of Economic Development (the company's name, address, and engineering activities in the commercial licence).

The system provides the engineering profession options by matching the engineering commercial activity that is compatible with the engineering specialization in the commercial licence

The customer must choose one of the engineering profession values in the list

Then we click on "Next".



When choosing a government entity / outsourcing
The customer must fill in the following information:

1 - The name of the recruitment company in Arabic and English

2 - The name of the government entity from the list

3 - Job title of the engineer

4 -The customer must choose one of the engineering profession values in the list

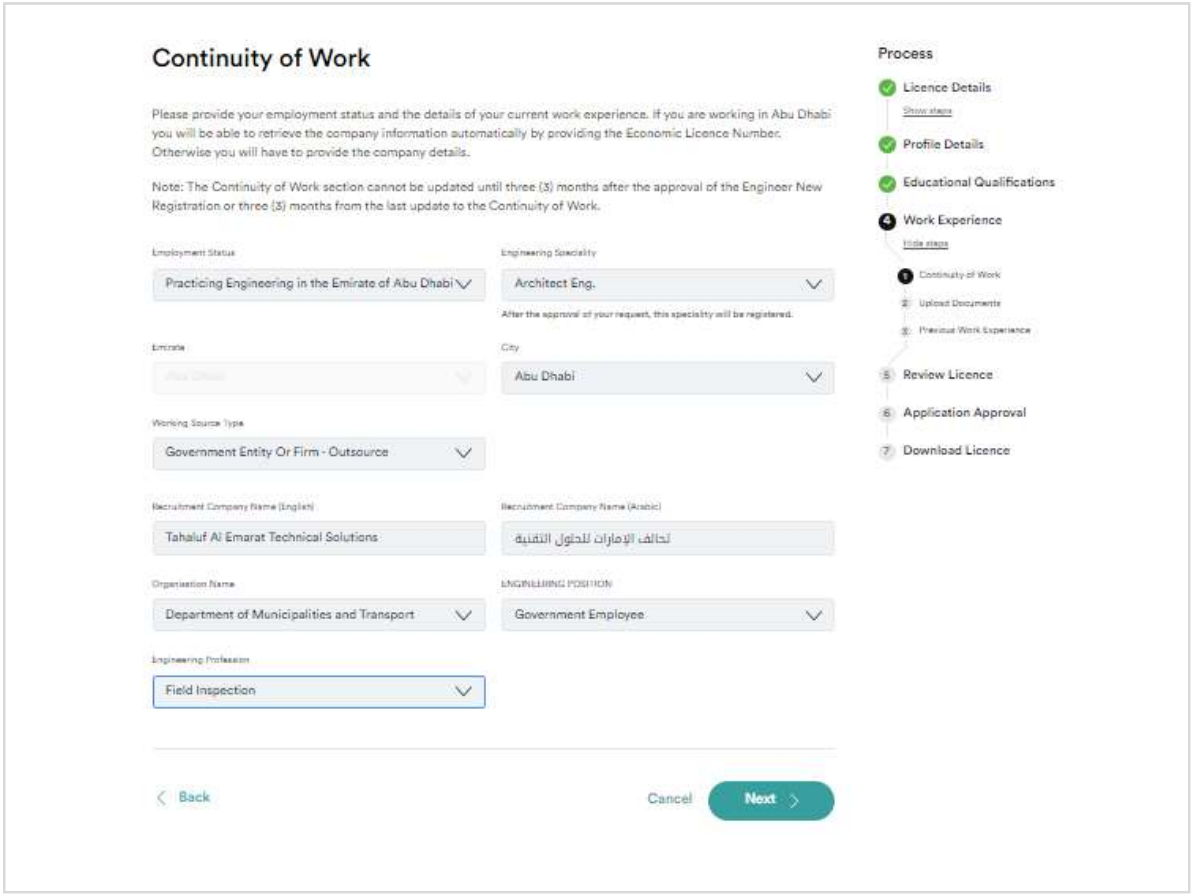
And follow the same steps in the same way that was explained when reviewing work with a government entity

Noting that the following must be filled out:

1 - Download a "To Whom It May Concern" certificate form issued by the employer, fill it out and upload it

2- Download the "To Whom It May Concern" certificate form for government entities to outsource, fill it out, and upload it

Then we click on "Next" .

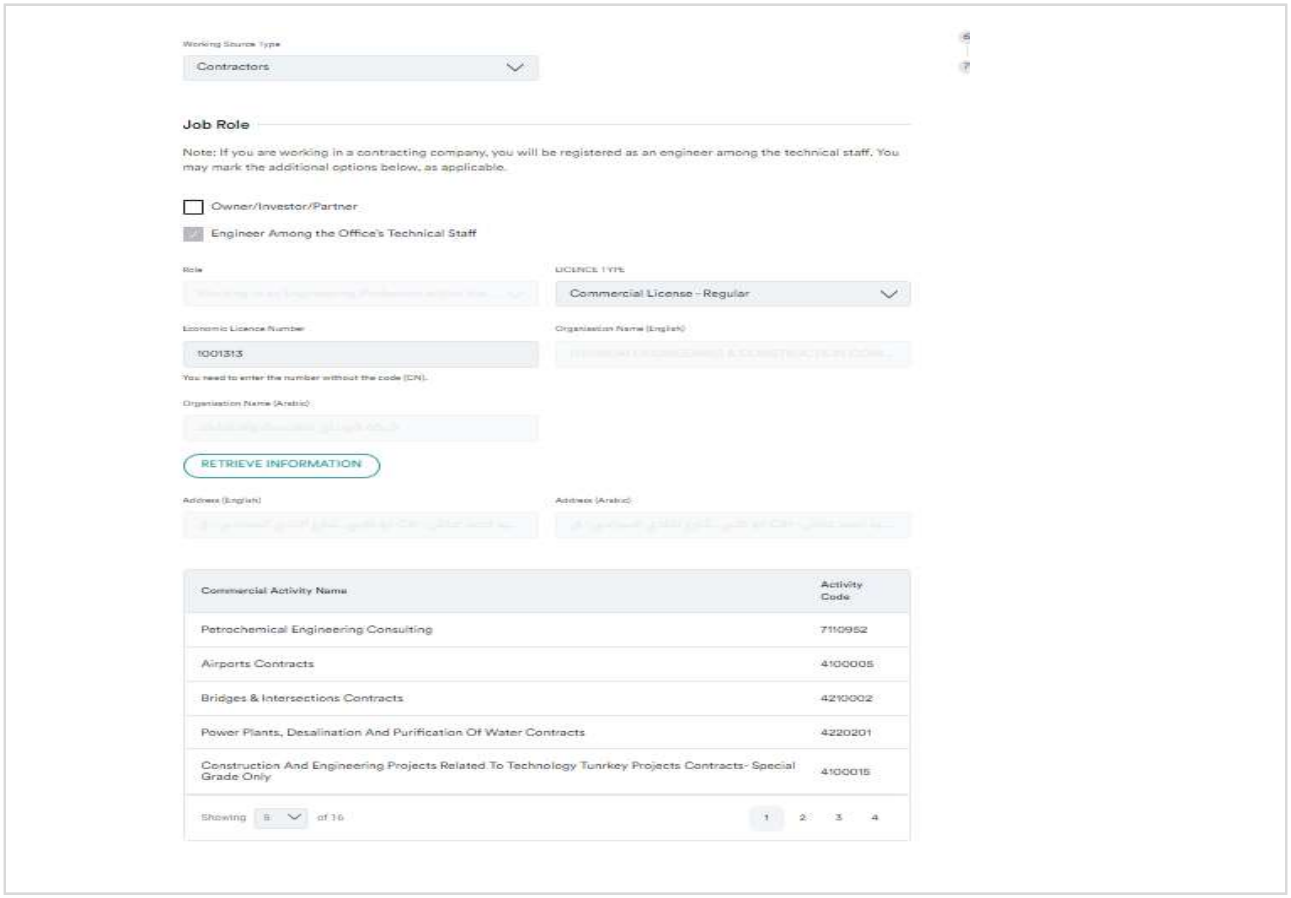


When choosing a contracting company
You will be considered an engineer within the company's technical staff and can be licensed as an engineer and partner/investor/owner)
Then you fill in the following data:

1 - Type of licence (regular) and in the case of an instant licence, please enter the corporate services service of adding or modifying engineering commercial activities for an instant commercial licence on the Smart Hub platform to fill in the activities of a contracting company.

2 - Commercial licence number.

3 - Click on the "retrieve Information" button, which retrieves the company's data from the Department of Economic Development (the company's name, address, and engineering activities in the commercial licence).



After retrieving the engineering activities data from the Department of Economic Development

The system provides the engineering profession options by matching the engineering commercial activity that is compatible with the engineering specialization in the commercial licence

The customer must choose one of the engineering profession values in the list

Then enter the start and end date of the work contract according to the contract registered in the Ministry of Human Resources and Emiratization

This is followed by choosing the type of work permit registered with the Ministry of Human Resources and Emiratization as follows:

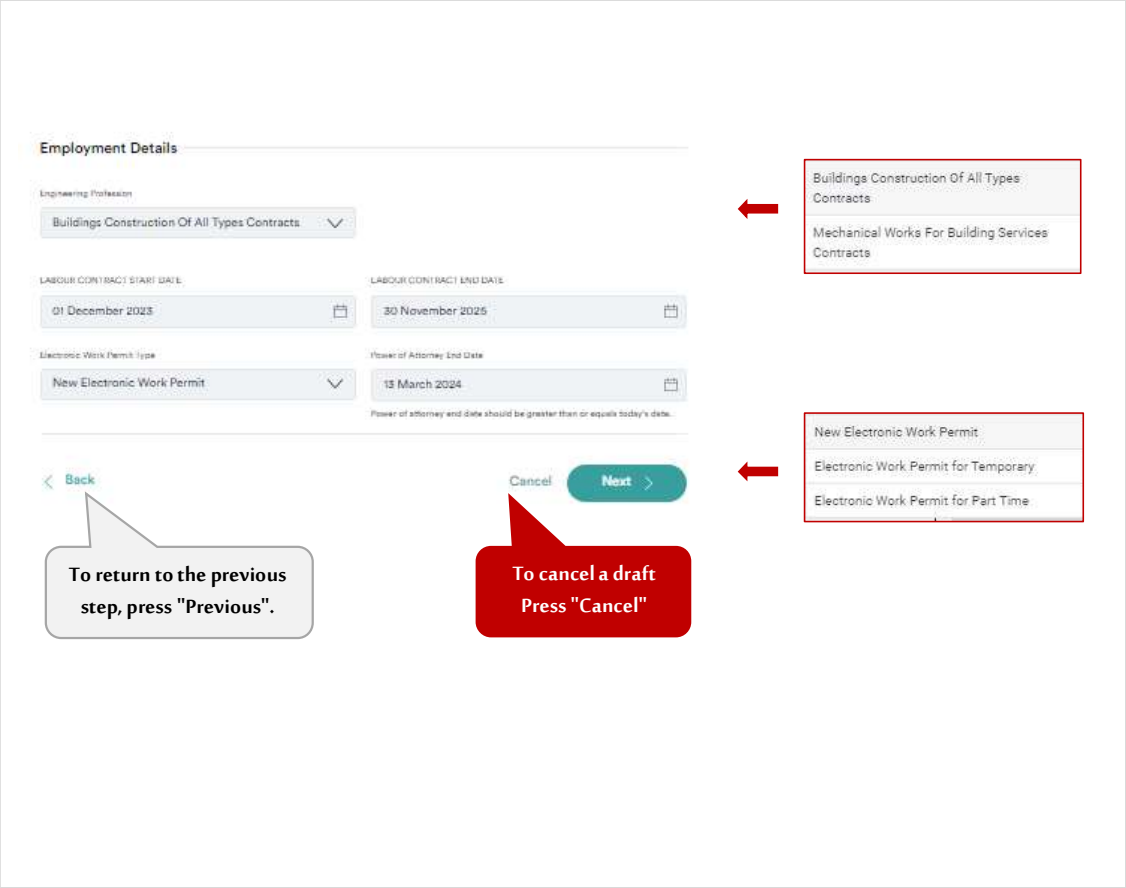
1 - A new electronic work permit (for permits of two / three years)

2 - Temporary electronic work permit (one year or less)

3 - An electronic part-time work permit for employees for a period less than the legal period of attendance as a full-time employee for the company

Note that only the first and second types are accepted

Then we click on "Next" .



When choosing an engineering office

You will be considered an engineer within the technical staff of the company and can be licensed as an engineer, partner (/investor/owner) and technical director of the office

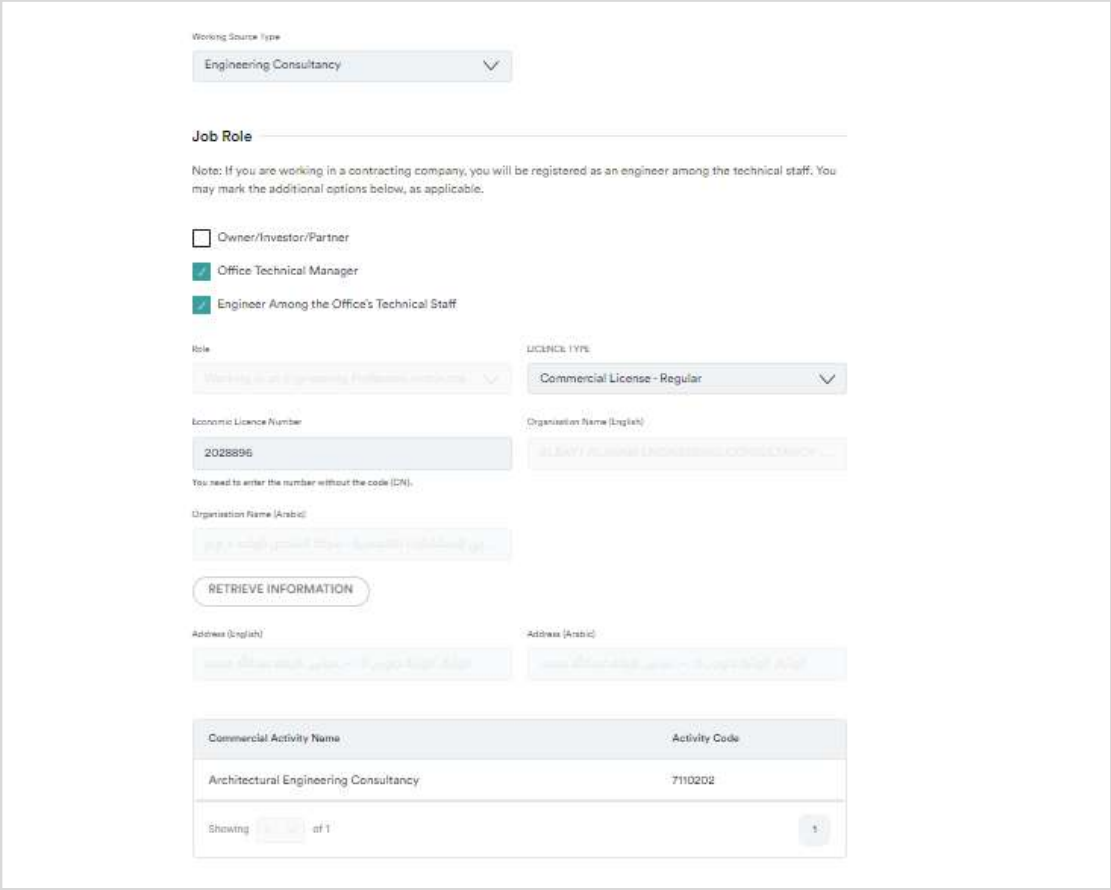
Note that when licensing as a partner only, the engineering profession will be determined not practicing the profession, and upon licensing as a technical manager only, the engineering profession will be specified as "Management of an Engineering firm", but in case of licensing as an engineer only or with any other option, the selection will be from the engineering professions registered in the commercial licence

Then you fill in the following data:

1 - Type of licence (ordinary) and in case of an instant licence, please enter the services of companies to add or modify engineering commercial activities for an instant commercial licence on the Smart Hub platform to fill in the activities of an engineering office

2 - Commercial licence number

3 - Click on the "Retrieve Information" button, which retrieves the company's data from the Department of Economic Development (the company's name, address, and engineering activities in the commercial licence).



After retrieving the engineering activities data from the Department of Economic Development

The system provides the engineering profession options by matching the engineering commercial activity that is compatible with the engineering specialization in the commercial licence

The customer must choose one of the engineering profession values in the list

Then enter the start and end date of the work contract according to the contract registered in the Ministry of Human Resources and Emiratization

This is followed by choosing the type of work permit registered with the Ministry of Human Resources and Emiratization as follows:

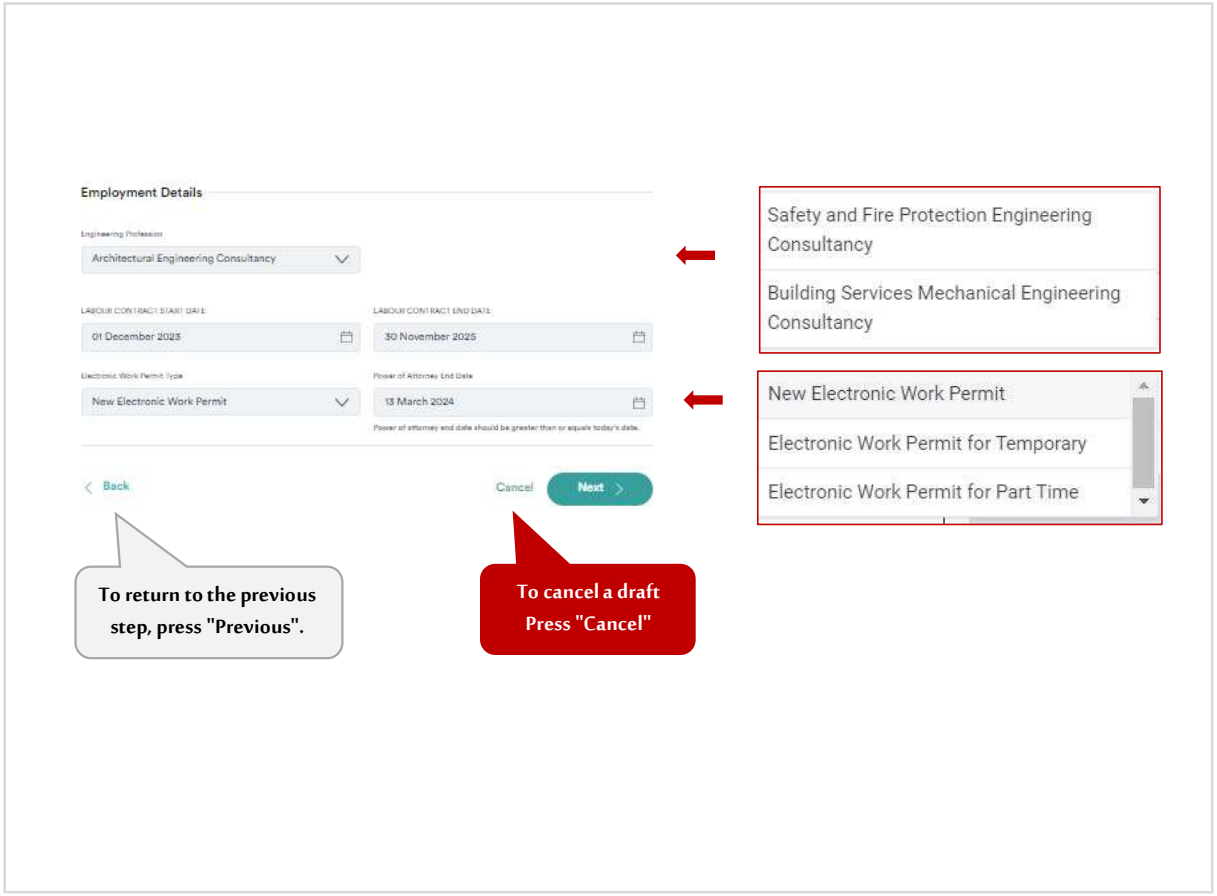
1 - A new electronic work permit (for permits of two / three years)

2 - Temporary electronic work permit (one year or less)

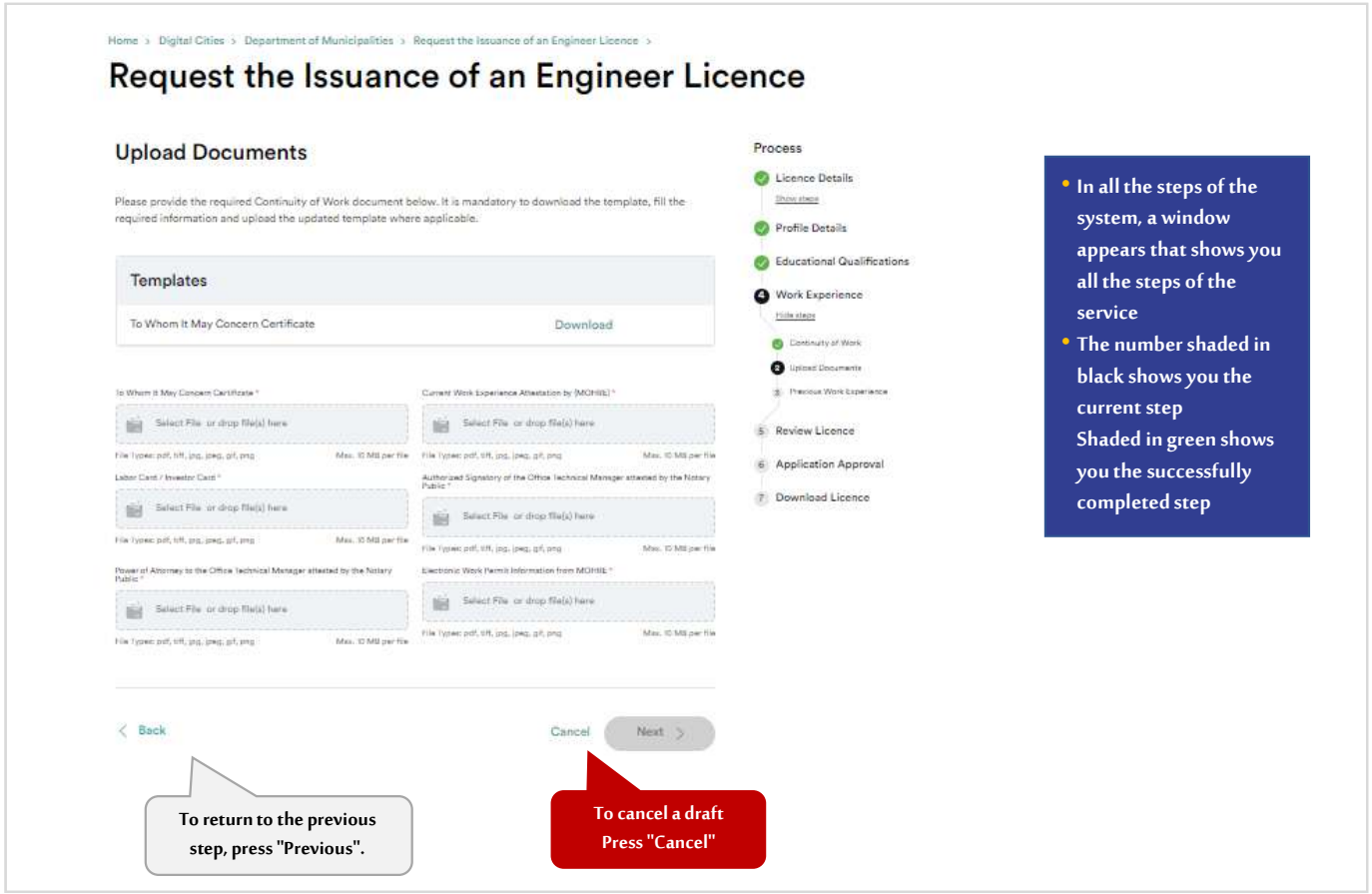
3 - An electronic part-time work permit for employees for a period less than the legal period of attendance as a full-time employee for the company

Note that only the first and second types are accepted

Then we click on "Next" .



After completing the entry, the required documents are uploaded according to the choices.
Downloading a To Whom It May Concern Certificate form issued by the employer, filling it out and then uploading it.
Then press "Next".

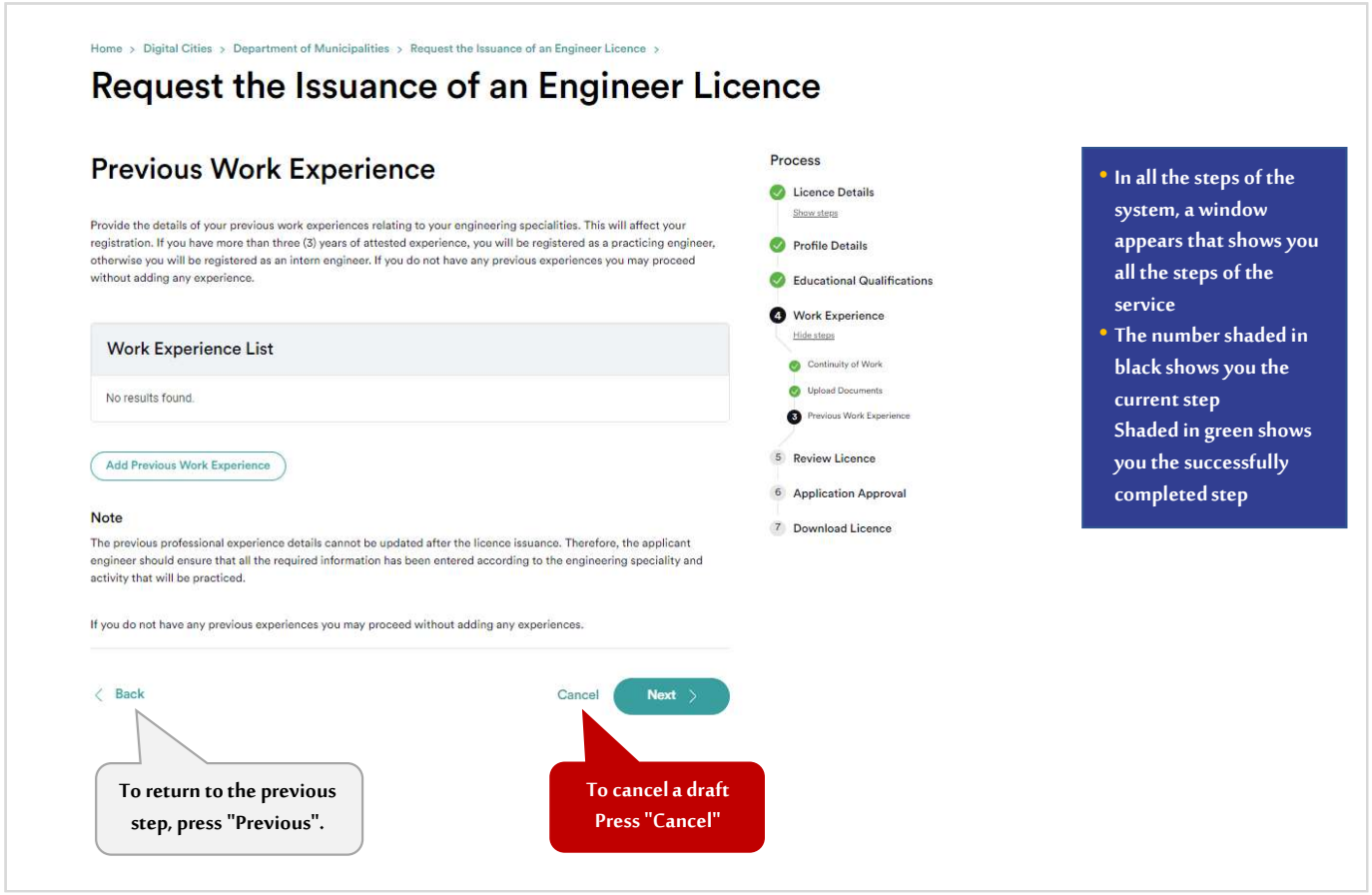


- In all the steps of the system, a window appears that shows you all the steps of the service
- The number shaded in black shows you the current step
  Shaded in green shows you the successfully completed step

After uploading the documents for the current work data, previous experiences are entered for the current experience, if any.

Note that if previous experiences are not entered, the category of trainee engineer will be licensed until the completion or entry of data for three years of experience to get the category modified to practitioner

And if you want to enter previous work experience, click on "Add previous work experience" .



- In all the steps of the system, a window appears that shows you all the steps of the service
- The number shaded in black shows you the current step
  Shaded in green shows you the successfully completed step

When adding previous work experience, the following data is entered:

1 - The start and end date of the experience

2 - the state

3 - Emirate (inside the Emirates only)

4 - Engineering specialization

5 - Work source type (choose from list)

And based on the selection of the type of work source, the fields corresponding to the selection will be shown with the same steps that were followed in the work continuity, and a contracting company will be selected as one of the examples presented

Then you fill in the following data:

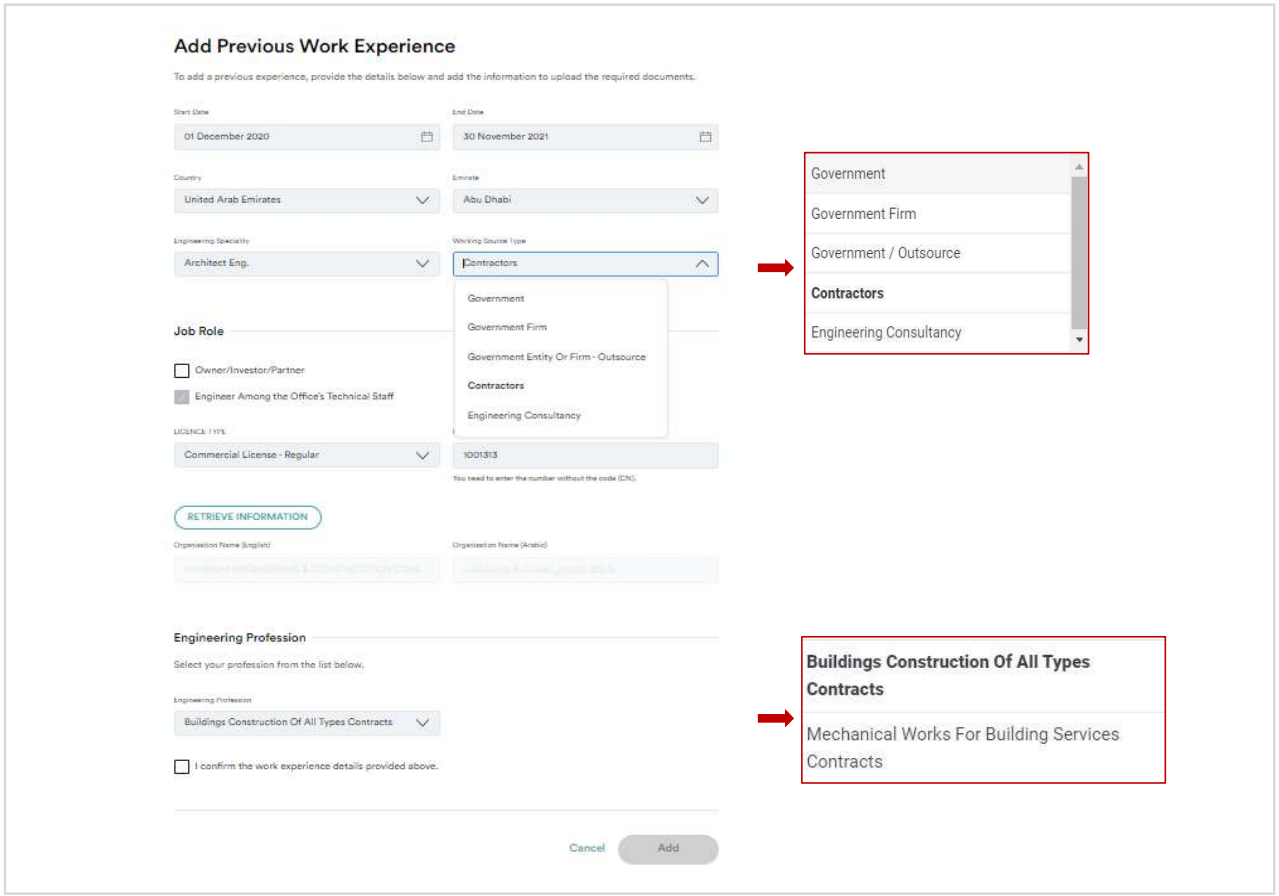
1 - Type of licence (regular)

2 - Commercial licence number

3 - Click on the "Retrieve Information" button, which retrieves the company's data from the Department of Economic Development (the company's name, address, and engineering activities in the commercial license).

4- selecting an engineering profession

Then verify that the data entered is correct.

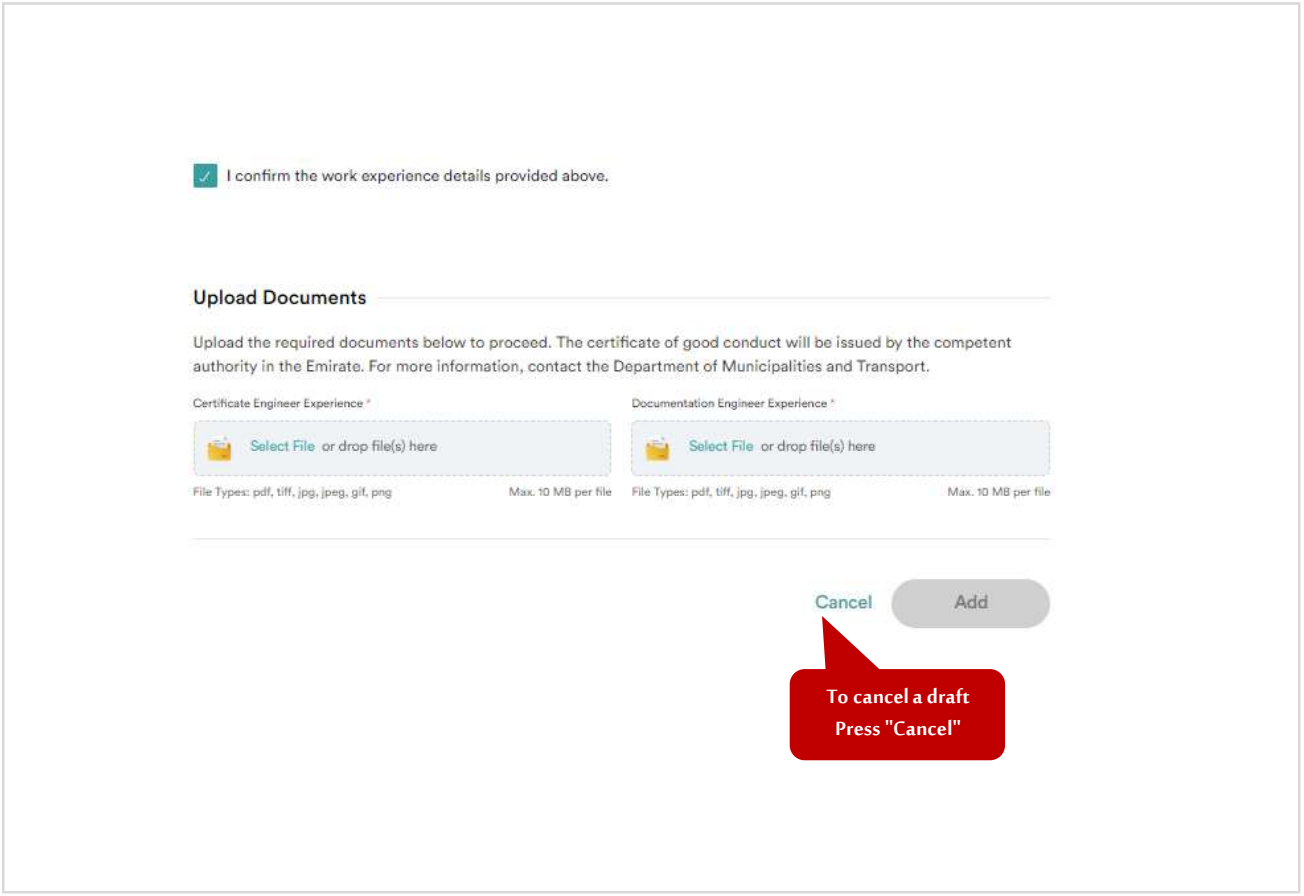


After confirming that the entered data is correct,
Attach documents of previous work experience
Experience certificate from the firm
Documentation of previous work experience
This is according to the following:

1- Inside the country: It is required to provide a certificate to whom it may concern previous or current work experience from the Ministry of Human Resources and Emiratization or one of its approved centers for workers in the private sector

2- Outside the country: It requires certification of previous work experience from a government entity in the country of Issuance and then the UAE embassy in the country of Issuance and then the Ministry of Foreign Affairs and International Cooperation in the United Arab Emirates

3- Free zones in the country: Requires attestation from the Chamber of Commerce and Industry according to the emirate and then the Ministry of Foreign Affairs and International Cooperation in the United Arab Emirates ,then press "Add" .

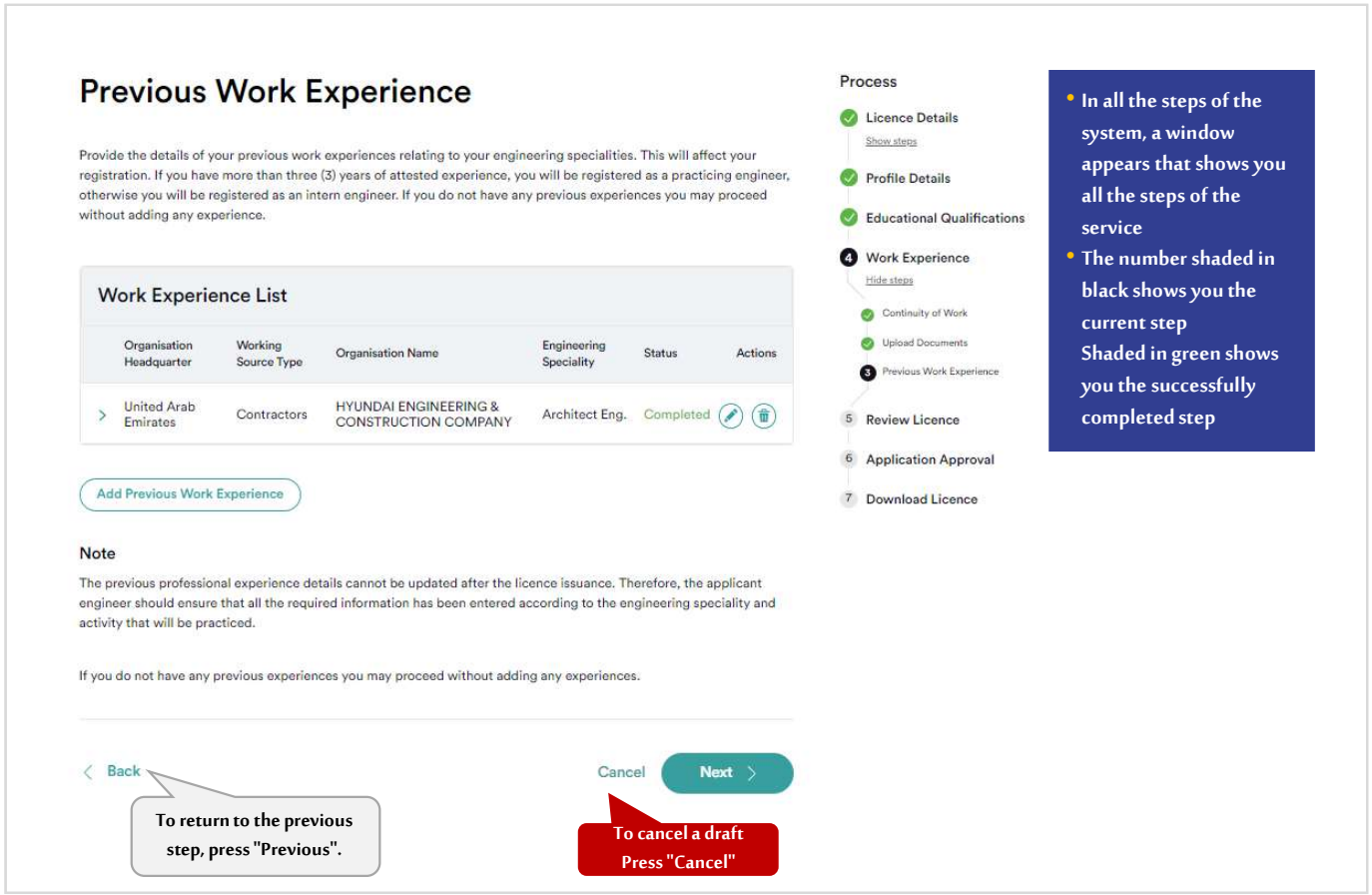


The Customer's Journey with the Service (4.3)

Previous work experience

After pressing Add, a summary of the previous work experience data that was entered in the previous screen appears and the actions that can be implemented are Edit or cancel.

To complete the service request, press "Next" or you can add another experience in the same way.



- In all the steps of the system, a window appears that shows you all the steps of the service
- The number shaded in black shows you the current step
  Shaded in green shows you the successfully completed step

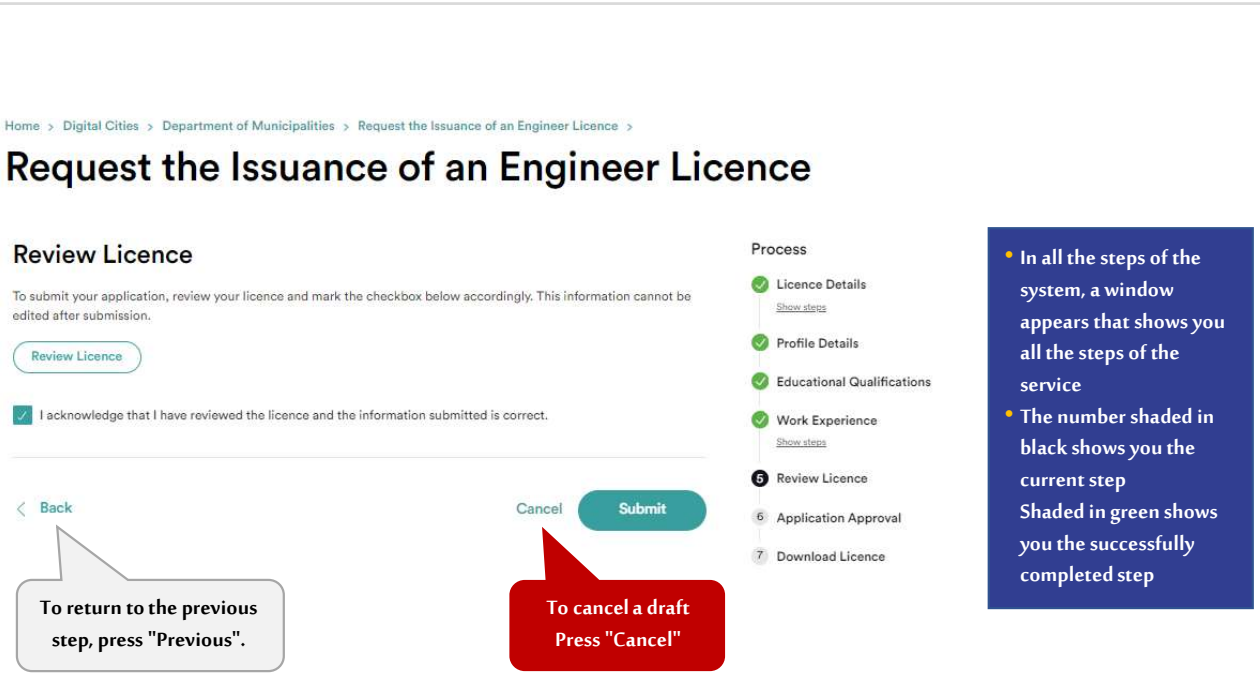
The Customer's Journey with the Service (5)

Review Licence Card

The last step is to review the licence card based on the data entered and make sure it is correct.
Then acknowledgment of reviewing the card and then submitting the application.

The application is reviewed by the concerned municipality within 5 days.

Congratulations, you have extracted a licence card.
You can view it within your documents in the personal account on the Tamm platform or download it as soon as the notification of completion of the transaction is sent by the concerned municipality.



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Follow the same steps that were followed in the engineer licence card issuance service, noting the following:

1 - Academic qualification attachments: The equivalency certificate has been replaced with a certificate of the status of equivalency application from the Ministry of Education

2 - In business continuity: the type of work source is contracting companies and engineering consultancy offices only

3- Previous experiences can only be entered after obtaining the equivalency and transferring the licence from temporary to permanent

4 - The temporary license card is valid for 6 months from the date of issuance and can be extended for one time only or transferred to a permanent licence when obtaining the equivalency Through the "Update Engineer Temporary Licence Status" service.

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THANK YOU

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ABU DHABI DIGITAL AUTHORITY